



Service Bulletin

Bulletin No.: 19-NA-011

Date: February, 2019

TECHNICAL

Subject: Low Speed Unintended Acceleration/Deceleration, Surging, Jerking/Jolting, Stabilitrak Lamp Illuminated while in Reverse and Four Wheel Drive Low

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Silverado	2017	2018			L5P	
GMC	Sierra						

Involved Region or Country	North America and Israel
Condition	<p>Some customers may experience an increased engine RPM when applying light accelerator pedal tip in or tip out during low speed maneuvers in reverse or 4 wheel low.</p> <p>Some customers may also experience one or more of the following conditions while in reverse or 4 wheel low:</p> <ul style="list-style-type: none"> • Surging • Jerking/jolting • Unintended acceleration • Stabilitrak lamp may illuminate
Cause	This condition may be caused by a software anomaly.
Correction	<p>For 2017 MY vehicles, verify that the ECM is up to date with the latest calibration in TIS.</p> <p>⇒ Perform the #18366: Service Update.</p> <p>For 2018 MY vehicles, perform campaign N182179090, ECM programming.</p>

Parts Information

No parts are required for this repair.

Service Procedure

Note: Stable battery voltage is critical during programming. Any fluctuation, spiking, over voltage or loss of voltage will interrupt programming. Install a GM Authorized Programming Support Tool to maintain system voltage. Refer to www.gmdesolutions.com for further information. If not available, connect a fully charged 12 V jumper or booster pack disconnected from the AC voltage supply. DO NOT connect a battery charger

Refer to K20 Engine Control Module: Programming and Setup in SI.

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
2810075	Engine Control Module Reprogramming with SPS	Use the Published Labor Operations Time

Version	1
Modified	Released January 29, 2019

