

Subject: TAPPING NOISE UNDER REAR SEAT	M-Tips No.: MT-001/19
	Last Issued: 03/11/2019

BULLETIN NOTES

This M-Tip supersedes the previously issued M-Tip(s) listed below. The changes are noted in Red text.

Previous TSBs:	Date(s) Issued:
MT-017/15	01/17/2017

APPLICABLE MODEL(S)/VINS

2016-2019 CX-3

DESCRIPTION

Some customers may complain about a tapping or knocking noise coming from the rear seat after fuel fill. The concern will likely occur if the fuel tank is overfilled (more fuel is added after the fuel pump nozzle shuts off automatically) or filled up normally in high ambient temperatures and the fuel expands.

No repair is needed. Explain to the customer not to continue filling after nozzle shut off. Refer customer to Owner's Manual Warning:

Owner's Manual Warning

DO NOT continue refueling after the fuel pump nozzle shuts off automatically: Continuing to add fuel after the fuel pump nozzle has shut off automatically is dangerous because overfilling the fuel tank may cause fuel overflow or leakage. Fuel overflow and leakage could damage the vehicle and if the fuel ignites it could cause a fire and explosion resulting in serious injury or death.