IMPORTANT CAMPAIGN INFORMATION

ATTENTION: Dealer Principal, Warranty Manager, Service Manager, Parts Manager
Freightliner Dealers – U.S. and Canada
Western Star and Sterling Dealers – U.S. and Canada
FCCC Dealers – U.S. and Canada
Direct Warranty Customers – U.S. and Canada
Export Distributors

Daimler Trucks North America LLC

WARRANTY CAMPAIGNS DEPARTMENT
P.O. Box 4090 800-547-0712
Portland, Oregon 97208-4090

If you have questions about this Letter, please submit your inquiry on the Web using the **WSC Link on DTNAConnect**

REF #: ICI19-001
Effective: 01/08/2019
Release: 01/08/2019

SUBJECT: SF567C & SF567D –Temporarily Suspended

This letter is to inform you that field service campaign SF567**C** and SF567**D** has been temporarily suspended due to a parts issue. When this has been corrected, a letter will be posted with the new start date.

Claims

Claims for SF567C or SF567D with repair dates of 01/11/2019 or later may not be submitted.

Claims for SF567A and SF567B may continue to be submitted as usual. All repair dates will be accepted up to the termination date of the campaign.

Parts

A ***hold*** has been put on kit 25-SF567-**00R** until the problem with the kit can be corrected**. If you have 25-SF567-00R kits in stock at your location, please return them to your facing PDC**. When filling out the Returns screen in Paragon, select **ZFR9** as the item category for the line item of the kit. This item category has *no restocking fee* and is intended for campaign kits.

SF567A and SF567B Unchanged

There is no change to SF567A and SF567B. Please continue to perform the campaign for these vehicles. It is a software update and is NOT affected by the parts issue

If you have questions or need further information, contact the Warranty Campaigns Department by submitting an inquiry through the WSC Link on DTNAConnect.

The information contained in this letter supercedes and supplements any related policies and procedures in any previously released bulletins, the Warranty Manual, and/or previously released letters. Failure to read or distribute this letter will not exempt addressees from compliance with the information contained herein.