



WARRANTY BULLETIN WARRANTY CAMPAIGN

Can-Am® On-Road Ryker™

CAUTION: All involved customers must be notified, all involved units must be corrected as per instruction herein.

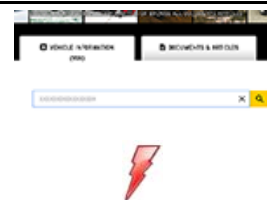
Campaign no.: 2019-0004

January 17, 2019

Subject: **Ryker™ - Oil Missing in the Gearbox**

No. **2019-2**

MODEL YEAR	MODEL	ADMISSIBLE UNITS
2019	Ryker™ Series	Go to BOSSWeb/Warranty/Campaign Monitoring to know the quantity of units in your inventory impacted by this campaign
IMPORTANT - When a vehicle comes in for service, always type the VIN in Knowledge Center to check for pending campaigns or alerts. - When performing any work on a vehicle, it is good practice to connect it to BUDS2 to ensure that all needed updates are done.		



PROBLEM

Some Rykers were shipped without oil in the gearbox.

SOLUTION

During the PDI, verify the gearbox oil level and re-fill if required.

PARTS REQUIRED

Order through normal channel.

DESCRIPTION	PART NUMBER	QUANTITY
Sealing ring	420950141	1
O-ring*	420650350	1
*Only if filling is required		

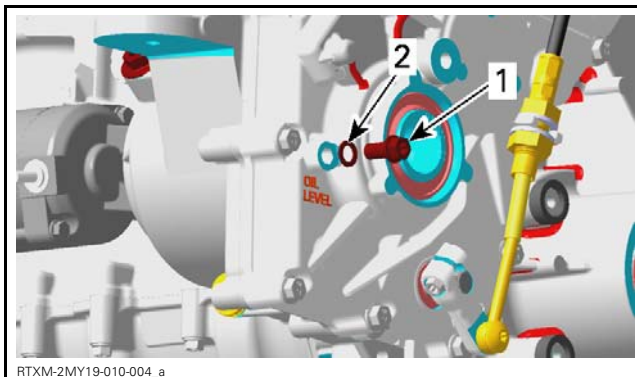
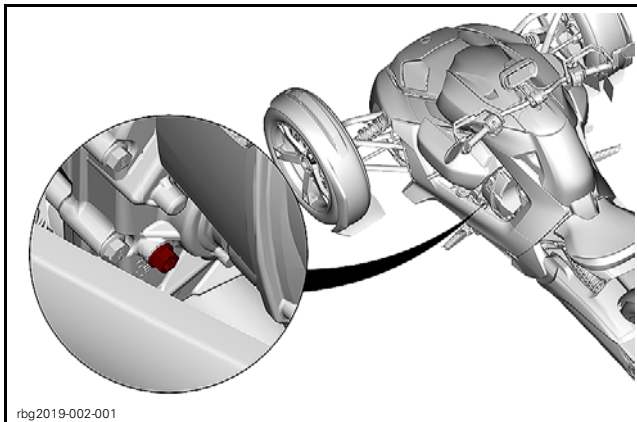
REQUIRED GEARBOX OIL

XPS™ RECOMMENDED GEARBOX OIL		
General purpose	Scandinavia	4T 5W40 SYNTHETIC BLEND OIL (EUR) (P/N 779290)
	All other countries	4T 5W40 SYNTHETIC BLEND OIL (P/N 779133)
Warm temperature	Scandinavia	4T 10W50 SYNTHETIC OIL (EUR) (P/N 779240) or 75W140 SYNTHETIC GEAR OIL (EUR) (P/N 779215)
	All other countries	4T 10W50 SYNTHETIC OIL (P/N 779234) or 75W140 SYNTHETIC GEAR OIL (P/N 779160)

CORRECTIVE ACTION

Verifying the Gearbox Oil Level

1. Place the vehicle on a level surface.
2. Stop the engine and move the park position lever in the locking position.
3. Remove the gearbox oil level plug and discard sealing ring.



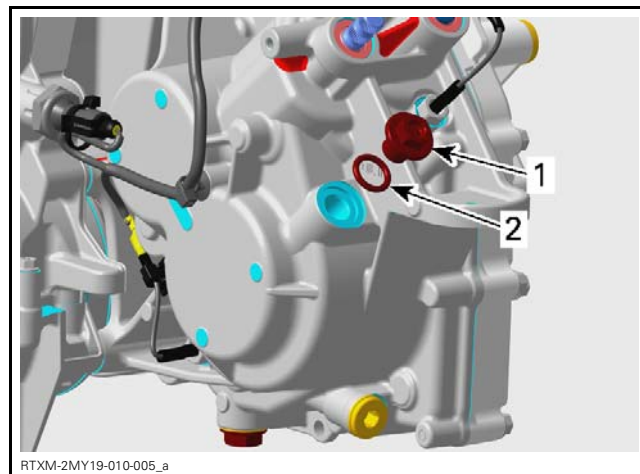
1. Oil level plug
2. Sealing ring

4. Check oil level. The oil should be level with the bottom of the oil level hole.

NOTICE Operating the gearbox with an improper oil level may severely damage gearbox.

5. If required, add gearbox oil.
6. Remove oil filler plug (discard O-ring) and fill in gearbox oil.

GEARBOX OIL MAXIMUM CAPACITY
500 ml (.53 qt (U.S. liq.)) (oil must be level with the oil level hole)



1. Oil filler plug
2. O-ring

7. Reinstall the oil level plug and oil filler plug with a **NEW** sealing ring and **NEW** O-ring. Tighten to specification.

TIGHTENING TORQUE	
Oil level plug	15 N•m ± 2 N•m (133 lbf•in ± 18 lbf•in)
Oil filler plug	4.5 N•m ± 0.5 N•m (40 lbf•in ± 4 lbf•in)

WARRANTY

Submit a warranty claim using the following information.

For claiming procedure, refer to the *DEALER/DISTRIBUTOR WARRANTY GUIDE*.

Product Line	ROAD
Unit Model Year	2019
Campaign/Bulletin/Description	4 / 2019-2 / Ryker Oil Missing in the Gearbox
*Action Inspect Repair	
☐ ☒	
Total Labor time paid*	0.3 hour
Expiration date	January 31, 2023

*The "Total Labor Time Paid" includes all required parts and product to perform this bulletin.