

- ATTENTION:**
- GENERAL MANAGER
 - PARTS MANAGER
 - CLAIMS PERSONNEL
 - SERVICE MANAGER

IMPORTANT - All Service Personnel Should Read and Initial in the boxes provided, right.

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QUALITY DRIVEN® SERVICE

SERVICE INFORMATION BULLETIN

APPLICABILITY: Legacy / Outback- All Models
 Impreza- All Models
 Crosstrek- All Models
 WRX- All Models
 Forester- All Models
 BRZ- All Models
 Tribeca- All Models

NUMBER: 06-68-19
DATE: 01/25/19

SUBJECT: Proper Grease Application during Brake Pad Installation

INTRODUCTION:

This Service Information bulletin announces instruction for application of additional lubrication between the brake caliper support and pad clips. This will prevent the pad from dragging due to corrosion buildup which may result in uneven or premature wear of the replacement brake pads. This additional instruction applies to all models with brake pads using the upper and lower pad clips and has been added to the brake pad installation procedures found in the related Service Manuals.

PART INFORMATION:

Use either p.n. K0777YA010 Molykote AS-880N Brake Grease or the equivalent supplied with the replacement brake pad kit.

SERVICE PROCEDURE / INFORMATION:

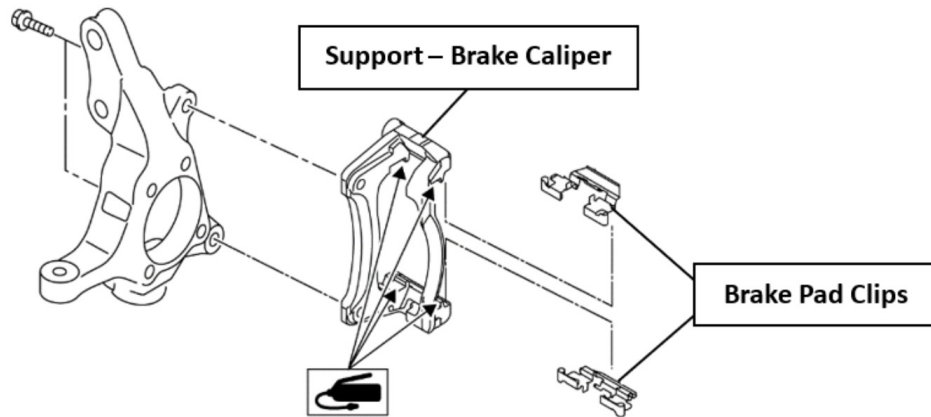
REMINDER: Customer satisfaction and retention starts with performing quality repairs.

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<p>CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.</p>	<p>Subaru of America, Inc. is ISO 14001 Compliant</p>
<p>Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.</p>	<p>ISO 14001 is the international standard for excellence in Environmental Management Systems. Please recycle or dispose of automotive products in a manner that is friendly to our environment and in accordance with all local, state and federal laws and regulations.</p>

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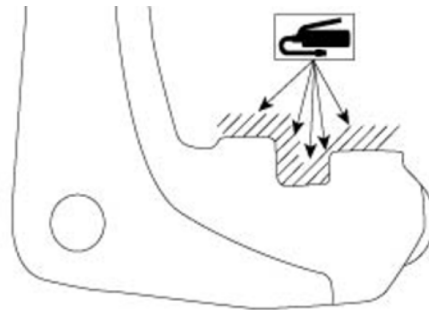
The EXAMPLE illustration shown below for reference is from a 2019MY Forester. The procedure below is applicable when replacing either FRONT or REAR brake pads.



- Before installing new brake pads, remove the pad clips and **thoroughly** clean the caliper support of any dirt, rust or corrosion, paying close attention to the areas where the clips are attached / seated.

REMINDER: Always support removed calipers and NEVER allow them to hang by the brake hose.

- Apply a thin coating of brake grease to the caliper support then refit the pad clips to the support.



- Apply a thin coating of brake grease to the ends of the new brake pads where they contact the pad clips.



- Follow the remainder of the service procedure for reassembly as provided in the applicable Service Manual.

IMPORTANT REMINDERS:

- SOA strongly discourages the printing and/or local storage of service information as previously released information and electronic publications may be updated at any time.
- Always check for any open recalls or campaigns anytime a vehicle is in for servicing.
- Always refer to STIS for the latest service information before performing any repairs.