#### ATTENTION:

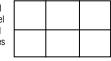
GENERAL MANAGER

PARTS MANAGER

CLAIMS PERSONNEL

SERVICE MANAGER

IMPORTANT - All Service Personnel Should Read and Initial in the boxes provided, right.





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### **SERVICE BULLETIN**

**APPLICABILITY:** 2015-18MY Legacy and Outback

**NUMBER:** 05-67-19

SUBARU

SUBJECT: Wheel Hub / Bearing Assembly- Design Change

**DATE:** 01/24/19

### **INTRODUCTION:**

This bulletin announces a slight design change made to the sealing areas of the wheel hub assemblies for the models as listed above. The change was made to enhance productivity during the vehicle assembly process.

### PRODUCTION CHANGE INFORMATION:

The new parts were incorporated into production as a running change therefore, there will be no starting VIN information available.

### **PART INFORMATION:**

**NOTE:** Since there is no difference in performance between the new and old parts, mixing the old and new part numbers is acceptable. In the case of in-stock parts, use up any inventory of the old part numbers first.

Description	Part Number	Application	
HUB COMPLETE- FRONT AXLE	28373XC00A	2015-18MY LEG / OBK	
HUB COMPLETE- REAR AXLE	28473XC00A	2013-10WH LEG / UBK	
HUB COMPLETE- FRONT AXLE	28373VA020*	2015-19MY WRX	
HUB COMPLETE- REAR AXLE	28473VA010		

<sup>\*</sup> Includes an identification groove as pictured below.

### Continued...

## CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.

Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.

# Subaru of America, Inc. is ISO 14001 Compliant

ISO 14001 is the international standard for excellence in Environmental Management Systems. Please recycle or dispose of automotive products in a manner that is friendly to our environment and in accordance with all local, state and federal laws and regulations.

Continued...

Bulletin Number: 05-67-19; Date: 01/24/19



28373VA010: WITHOUT identifying groove



28373VA020: WITH identifying groove

### **SERVICE PROCEDURE / INFORMATION:**

**REMINDER:** Customer satisfaction and retention starts with performing quality repairs.

The service procedures for replacing the front and / or rear hub assembly remain unchanged. Always refer to the applicable Service Manual and review the full requirements of the repair being performed. The Service Manual procedures contain information critical to performing an effective repair the first time and every time. This includes but is not limited to: important SAFETY precautions, proper inspection criteria, necessary special tools, required processes and related one-time-use parts needed for a complete and lasting repair.

#### WARRANTY / CLAIM INFORMATION:

For vehicles within the Basic New Car Limited or Powertrain Limited Warranty period or covered by an active Subaru Added Security Powertrain, Classic or Gold plan, this repair may be submitted using the following claim information:

Labor Description	Labor Operation #	Labor Time	Fail Code
FRONT LEFT HUB UNIT BEARING	A611-187	0.8	NCB-25
FRONT RIGHT HUB UNIT BEARING	A611-188	0.8	NCA-25
BOTH FRONT HUB UNIT BEARINGS	A611-189	1.2	NAW-25
REAR LEFT HUB UNIT BEARING	A612-235	0.8	NCD-25
REAR RIGHT HUB UNIT BEARING	A612-241	0.8	NCC-25
BOTH REAR HUB UNIT BEARINGS	A612-236	1.1	NAX-25

### **IMPORTANT REMINDERS:**

- SOA strongly discourages the printing and/or local storage of service information as previously released information and electronic publications may be updated at any time.
- Always check for any open recalls or campaigns anytime a vehicle is in for servicing.
- Always refer to STIS for the latest service information before performing any repairs.