

- ATTENTION:**
- GENERAL MANAGER
 - PARTS MANAGER
 - CLAIMS PERSONNEL
 - SERVICE MANAGER

IMPORTANT - All Service Personnel Should Read and Initial in the boxes provided, right.

© 2019 Subaru of America, Inc. All rights reserved.



QUALITY DRIVEN® SERVICE

SERVICE INFORMATION BULLETIN

APPLICABILITY: 2019MY Crosstrek Hybrid (PHEV)

NUMBER: 07-145-19

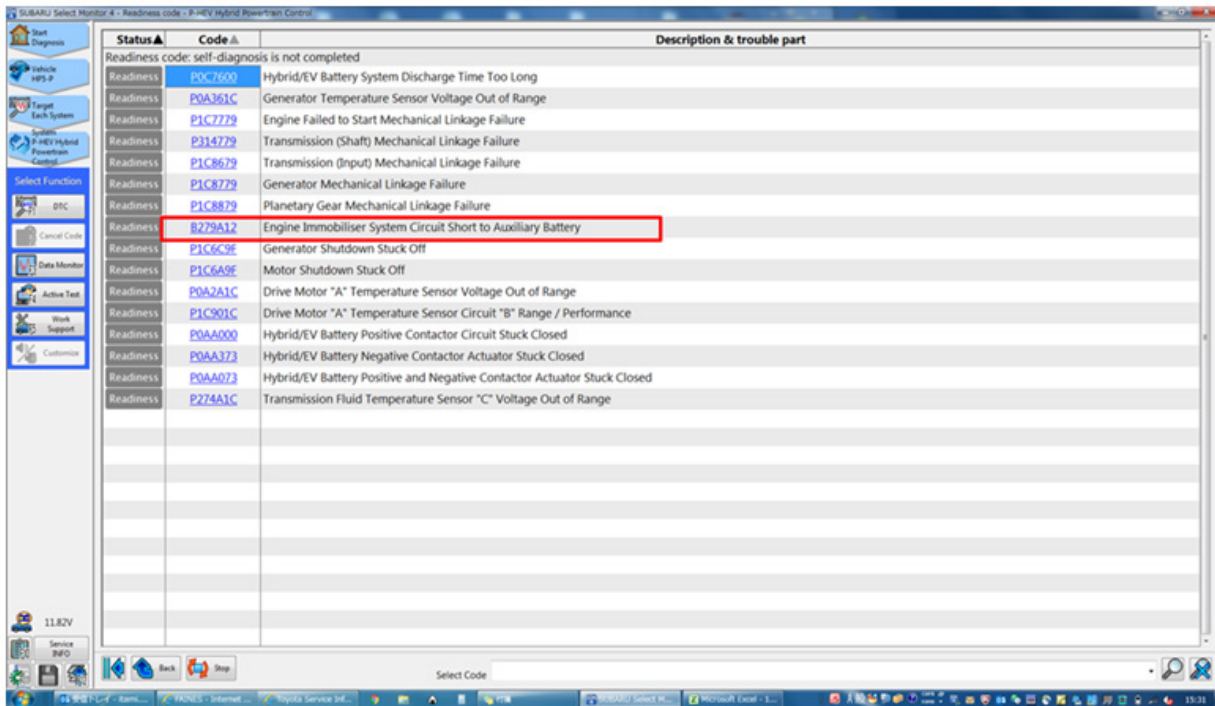
SUBJECT: Readiness DTC B279A12

DATE: 01/23/19

INTRODUCTION:

The purpose of this Service Information bulletin is to advise Technicians about DTC B279A12: “ENGINE IMMOBILIZER SYSTEM CIRCUIT SHORT TO AUX BATTERY”. For 2019MY, this DTC will always be indicated when inspecting for Readiness Codes using the Subaru Select Monitor. It will set because although the ECM’s self-diagnosis function includes the DTC, there is no target value included in the logic to test against. Therefore, the test result is incomplete and the DTC is stored. Even though the DTC is displayed, the system is normal and no attempt should be made to diagnose or repair it. The logic will be changed for 2020MY .

A screen shot of how B279A12 appears on the SSM Readiness code self-diagnosis screen is provided below for reference.



Continued...

CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.

Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.

Subaru of America, Inc. is ISO 14001 Compliant

ISO 14001 is the international standard for excellence in Environmental Management Systems. Please recycle or dispose of automotive products in a manner that is friendly to our environment and in accordance with all local, state and federal laws and regulations.

Continued...

IMPORTANT REMINDERS:

- SOA strongly discourages the printing and/or local storage of service information as previously released information and electronic publications may be updated at any time.
- Always check for any open recalls or campaigns anytime a vehicle is in for servicing.
- Always refer to STIS for the latest service information before performing any repairs.