



Volkswagen

Warranty Information

General Communication

Number: WVC-18-12

Subject: **INACTIVE - Pre-existing MIL-On Conditions in Regards to the TDI Approved Emissions Modification (AEM) for 2.0L TDI Generation 1, 2, and 3 Customer Vehicles**

Date: **Jan. 30, 2019**

This document conveys Volkswagen Warranty general information.

With the closure of the Claim Period for 2.0L TDI Generation 1, **Generation 2**, and Generation 3 vehicles under the Class Action Settlement, Customer owned vehicles will no longer be eligible for consideration of the Pre-existing MIL-On Conditions Process on the effective dates listed below.

2.0L TDI Generation 1 and Generation 3 Vehicles: **Reception date December 30th, 2018**

2.0L TDI Generation 2 Vehicles: Reception date February 1st, 2019

To ensure the customer has adequate time to schedule an appointment, be aware that an approved Pre-existing MIL-On Conditions claim must be submitted in SAGA with a reception date no later than December 30th, 2018 for Generation 1 and Generation 3 vehicles and **February 1st, 2019 for Generation 2 vehicles**. All pre-existing conditions from the dates listed above for each generation 2.0L TDI vehicle forward will be the responsibility of the customer.

Refer to the Revised Communication **WVC-17-11 Pre-existing MIL-On Conditions in Regards to the TDI Approved Emissions Modification (AEM) for all 3.0L TDI Customer Vehicles** as this has been updated in WISE.



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Questions

For any questions regarding this communication, please contact the Warranty Helpline at 1-866-306-8447 or warranty.helpline@vw.com.