



## Technical Tip

<b>Topic</b>	91-19-01TT - Radio Code Retrieval
<b>Market area</b>	United States 444 Volkswagen of America, Inc. (6444)
<b>Brand</b>	Volkswagen
<b>Date</b>	January 11, 2019

## Condition

<b>ATTENTION:</b>
<b>THIS IS A TECH TIP, NOT A TECHNICAL BULLETIN.</b>
<b>TECH TIPS ARE NOT ASSOCIATED WITH WARRANTY CLAIMING.</b>

### Radio Code Retrieval

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
All (except Routan)	1997-2015	All	All	All	All

## Technical Background

The customer may request a radio code, but it is found that there is no longer a function in ELSA Pro to do this.

Please note that the radio code function is no longer available via ELSA Pro. To obtain a radio code, the vehicle must be present at the dealer so that the ODIS Service scan tool may be used to obtain the code.

## Service

- Start with a battery maintainer in place and the latest online version of ODIS Service software installed.
- Using the scan tool, search under guided functions or the self-select test plan option for a test plan stating "radio code query".



### Tip:

The test plan name and location may vary from vehicle to vehicle.

If unable to locate the test plan to obtain the radio code, build the vehicle as a 2013 Jetta.

ODIS Service will not be able to identify any control modules. Once the control module identification is complete, manually identify the RADIO. Enter the radio identity as "installed anyway".

- Perform the test plan for "RADIO CODE QUERY".
- Manually retrieve the radio serial number from the side of the radio and manually enter the serial number.
- Manually enter the VIN into the test plan.

This should allow the radio code to be obtained. If the vehicle had to be manually built as a 2013 Jetta, please be sure that an ODIS Service feedback is submitted.



## Additional Information

<b>Revision History</b>		
<b>Revision Number</b>	<b>Released Date</b>	<b>Reason For Update</b>
2053582/1	1/11/19	Original publication.

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