



Bulletin No.: PIT5657
Published date: 02/26/2019

Preliminary Information

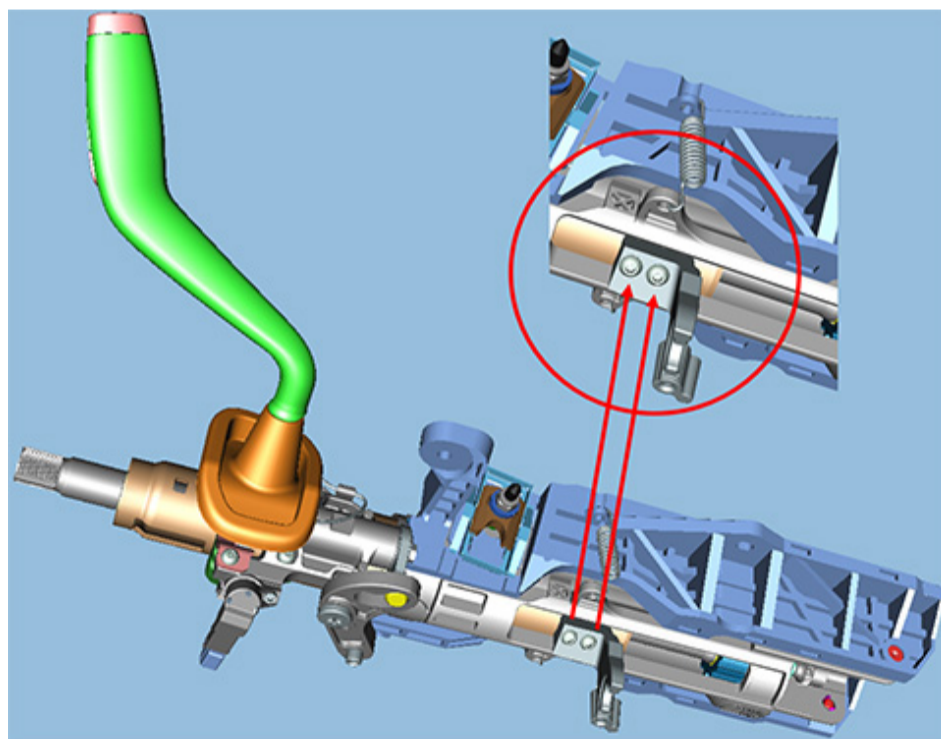
PIT5657 Loose Shifter Lever and/or Poor Shift Actuation From Shift Lever

Product Investigation Review Required

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Chevrolet	Silverado 1500 (New Model)	2019	All	All	All	All
GMC	Sierra 1500 (New Model)	2019	All	All	All	All

Involved Region or Country	North America
Condition	Some customers may comment of a loose shifter lever or poor shift actuation from the shift handle.
Cause	This concern could be caused by the shift cable bracket attaching bolts being loose, see picture below.



Correction:

Note: Do NOT tighten these bolts, they are not serviceable.

Inspect the shift cable bracket attaching bolts for being loose. If the bolts are found to be loose, replace the steering column assembly. Do NOT tighten or replace these bolts, they are not serviceable.

If / when any new information becomes available, this PI will be converted into a bulletin.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
7441760	Steering Column Replacement	Use Published Time

Version History

Version	1
Modified	2/26/2019 - Created on



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