



Preliminary Information

PIT5656 Low Volume Of Air Delivery Through The Defrost Vents During Vehicle Remote Start

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Cadillac	XT4	2019	All	All	All	All

Involved Region or Country	North America
Condition	<p>It may be noticed that under certain conditions when using the remote vehicle start the front windshield will not clear.</p> <p>When a remote vehicle start is performed the HVAC settings during the remote start is based upon outside air temperature.</p> <p>If the temperature is <5°C or <41°F air flow is supposed to be directed to the Defrost/Floor mode, temperature doors toward hot, medium blower speed.</p> <p>Currently the mode command during a remote start for the temperature being <5°C or <41°F is defrost/panel/floor which is incorrect.</p>
Cause	It was found that there is an issue with the K33 HVAC Modules software.

Correction:

Note: Engineering is working on a permanent solution. As more information becomes available this PI will be updated or advanced to a bulletin.

Version History

Version	1
Modified	02/25/2019 - Created on.

