



Preliminary Information

PIT5553B Operational Tips/Support for GM Accessory Three Camera Trailing System Package by EchoMaster

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Chevrolet	Silverado	2015 - 2018	All	All	All	All
Chevrolet	Silverado LD	2019	All	All	All	All
Chevrolet	Silverado 2500/2300	2019	All	All	All	All
GMC	Sierra	2015 - 2018	All	All	All	All
GMC	Sierra Limited	2019	All	All	All	All
GMC	Sierra 2500/3500	2019	All	All	All	All

Involved Region or Country	North America
Additional Options (RPO)	N/A
Condition	<p>GM Accessories now offers a Three Camera Trailing System Package By EchoMaster. This trailing camera package includes left and right side view mirror cameras that are automatically activated by the vehicle's turn signals. It also features a rear trailer camera that mounts on the top, rearmost trailer edge, for a behind-trailer view. This system is an associated accessory sourced from EchoMaster®, an independent supplier and is not warranted by GM or its dealers.</p> <p>If additional support is needed when working on the Three Camera Trailing System Package By EchoMaster, please call (866) 766-2267 .</p> <p>Note: As with any GM Accessory, ParTech should be contacted to verify proper usage and that the correct part/kit is installed.</p>
Operational Tips	<p>Below are two operational characteristics that some customers may notice when using the three camera trailing system.</p> <p>Issue 1 - When accessing the three camera trailing system, while the vehicle is already shifted into reverse, the system seems to delay/freeze up for several seconds.</p> <p>Remedy 1- Upon every key-on cycle, the driver needs to press and hold the "BACK" button for 3 seconds to access the three camera trailing system and then acknowledge the "Safe Use Disclaimer" by pressing "OK". Doing this first, before shifting into reverse, will avoid any delay/freeze up.</p> <p>IF the driver does not access the system and presses the "OK" prompt to acknowledge the "Safe Use Disclaimer", then the system delay/freeze up will exist for safety reasons while the vehicle is in</p>

reverse since the safety acceptance was not acknowledged prior to use.

Again, the way to avoid this delay/freeze up is to access the system while in park and acknowledge the "OK" on the "Safe Use Disclaimer" screen and then proceed to reverse.

Issue 2 - While in reverse, it takes longer than a 3 second press of the "BACK" button to access the three camera trailering system. Some customers may comment that they have to press and hold the "Back" button for approximately 7-8 seconds for the system to react. When in any other gear (Park, Drive, Neutral) it only takes a 3 second press of the "BACK" button to access the system.

Remedy 2 - When the vehicle is in reverse there is a longer delay of 7-8 seconds due to Federal Motor Vehicle Safety Standard (FMVSS) regulations, which states that when the vehicle is put into reverse, it is mandatory that the factory installed backup camera be displayed on the screen as a PRIORITY. After 5 seconds, the driver can then select to modify the backup camera image being displayed on the factory screen.

What this means is the factory installed backup camera must be displayed for 5 seconds prior to allowing the driver to switch to the three camera trailering system when in reverse.

Additional SI Keywords

19355213 19353504 19353498

Version History

Version	3
Modified	03/27/2017 - Created on 02/09/2018 - Updated Model Years 02/25/2019 - Update Model Year



GENERAL MOTORS