



Bulletin No.: PIT5654

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## Preliminary Information

### PIT5654 Radio Changes the Settings for Lane Change Assist and Side Blind Zone Alert Systems

Product Investigation Review Required

#### Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Chevrolet	Equinox	2019	All	All	All	All
GMC	Terrain	2019	All	All	All	All

Involved Region or Country:	North America
Additional RPO/s:	IOR / UFG
Condition:	The radio may change the selected settings of Lane Change Assist and Side Blind Zone Alert systems to "off" when the ignition is turned off and the radio goes to sleep. The settings can be turned on again, but may revert to off during the next radio sleep cycle.
Cause:	A radio software anomaly.

#### Correction.

GM engineering is aware of the condition and working towards a fix. Once fix information is available, this PI will be updated with additional instruction.

#### Service Procedure.

Enter Radio Settings menu, About, Build Number. Look for a Build Number very near, or at the top of, the list of numbers. It will resemble I3L\_MY19\_133136 with the key number being the 133xxx.

- If the Build Number is greater than 133136 then this PI does not apply. Refer to SI for further diagnostics.
- If the Build Number is 133136 or less, no further action is required at this time. GM is aware of this condition and working towards a solution. Once fix information is available, this PI will be updated with additional instruction.

#### Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation:	Description:	Labor Time:
<b>3481138</b>	<b>Verify Radio Software</b> Version	<b>0.3 hrs</b>

#### Additional SI Keywords

side detection

#### Version History

Version	
1	Created 02/08/2019



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