

Preliminary Information

PIC6132A Unwanted Chime After BCM Program Update

<u>Models</u>

Brand:	Model:	Model Years:	VIN:		Engine	Transmissions:
			from	to	Engine:	
Chevrolet	Volt	2011 - 2015	All	All	LUU	МКА

Supersession Statement

This PI was superseded to update Model Years. Please discard PIC6132

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition / Concern

Some customers may state that the chime will sound for 8-10 minutes after the vehicle is running and all the doors are closed.

There will be no messages on the driver information center (DIC) and no dtc's in any module.

You may have noticed that this concern happened after the Body Control Module (BCM) software was updated

This could be caused by the BCM having a different software version than the Keyless Entry Module.

This difference may cause an unwanted chime.

Recommendations / Instructions

Make sure the Keyless Entry Module has the latest calibrations as per TIS-2-Web.

If the Keyless Entry module has a older calibration, update the software and recheck for the concern.

If the concern is still there, follow normal diagnostics in SI

Warranty Information

For vehicles repaired under the EV coverage, use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
2810545	Keyless Entry Control Module Reprogramming with SPS	Use Published Labor Operation Time

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.



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