



Preliminary Information

PIC6246A TAC Part Restriction 2017-2019 Power Line Communication Module (K190)

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Chevrolet	Bolt EV	2017 - 2019	SOP	END	All	All

Involved Region or Country	North America
Condition	As part of our ongoing quality improvement process, effective December 15th, 2016 the Power Line Communication Module (K190) is being placed on restriction through the GM Technical Assistance Center (TAC).
Cause	Ongoing review by Engineering and TA

- Correction:**
- 1) Please have a certified Bolt EV technician follow the procedures below prior to contacting TAC.
- IMPORTANT Note: Do NOT erase DTC's in any of the modules (Especially on intermittent concerns) and do NOT attempt to reprogram software!**
- 2) Please complete the following information below with as much information as possible and as accurately as possible so that it can be e-mailed to TAC.
- 3) Check and record all diagnostic codes in all modules on the vehicle.
- 4) Be sure to record what module the DTC came from and any symptom codes associated with the DTCs (see latest version of bulletin [10-07-30-002A](#) for snapshot information).
- 5) Once the above information has been obtained, please review all P.I and TSB information and all available S.I. diagnostics.
- 6) If diagnostics lead to a Power Line Communication Module (K190) Replacement, contact TAC @ 877-446-8227 (U.S.) or in Canada 1-800-263-7740 (English) or 1-800-263-7960 (French) to review case details. Please have as much stored DTC and snapshot information as possible prior to contacting TAC.
- 7) After reviewing the diagnosis, if component replacement is needed, TAC will arrange for ordering of the new component and request that it be shipped overnight.

NOTE: After reviewing the diagnosis, if component replacement is needed, GM TAC will arrange for ordering of the part(s). When this occurs, record the last 8 of VIN # to be used by the parts department (in conjunction with the part #) as the CONTROL NUMBER to track shipment of the part. It is not necessary to call TAC for part tracking information.

Parts Information

Description	Part Number	QTY
Power Line Communication Module (K190)	24285731 FSU: 24288360	1

Warranty Information

For vehicles repaired under the EV coverage, use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
5010350	Power Line Communication Module (K190)	Use published Labor Times

Version History

Version	2
Modified	01/09/2017 - Created on 02/05/2019 - update model year and Part number



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