

**Title: Remote Cabin Preconditioning**

**Applicability:** MY18 Revero

**Market Region:** All

**PRIORITY:** On Complaint

**PURPOSE:** To inform technician and owner's on this feature

The Karma Revero has a feature available in the Settings menu of the Touch Panel. This is referred to as cabin preconditioning (“CPC”).

After enabled and set for a desired temperature, this is activated remotely with the key fob or mobile app, the vehicle will power on and activate the HVAC system to condition the cabin to the desired settings.

The key fob can be used to activate the Cabin Pre-Conditioning (fig 1a) (CPC) feature. This feature enables the fob to remotely turn on the climate control system.

To activate this using the key fob press the lock button in sequence. Press lock button once, release, then immediately press again and hold it for one (1) second. (fig 1b).

To configure CPC press:

1. My Karma
2. Settings
3. Seats & Keys

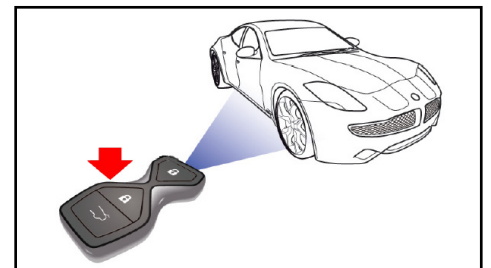


fig. 1a

Under the “Seats & Keys” menu scroll to CPC Target Temperature and/or CPC Confirmation (fig 1c).



fig. 1b

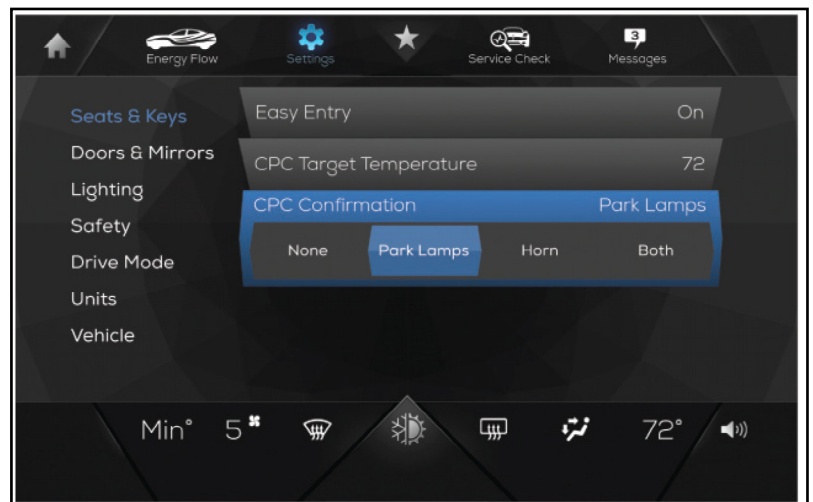


fig. 1c

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Remote Cabin Preconditioning, this is timer based- not temperature alone.

This feature will operate within this time-10 minutes if the vehicle is unplugged or 30 minutes if the vehicle is plugged into a charger.

The HVAC system will run for the set time based on charging or not charging state, to achieve the desired cabin temperature. The resulting operation will work to reach the owner's desired temperature and continue in operation for the remainder of the set time, or power off even if the desired temperature is not reached within this time.

The CPC feature after shut down, will not monitor the temperature of the vehicle cabin, this may lead to the vehicle warming up or cooling down if a sufficient time has passed since initiated.

Be advised the requirement for this to function properly is a minimum of 20% state of charge (or 10 miles EV of range or more).

All new owners will receive a Karma Automotive email to provide a link and login information upon their purchase of a Revero.

Once this is complete and they log in, this same log in (user name and password) is used to activate the Mobile app, which is available for iPhone® and Android® in the app store, for all their Revero user needs.

If they do not see the email or use the link they would contact client services by telephone 855-565-2762 or email, [clientservices@karmaautomotive.com](mailto:clientservices@karmaautomotive.com) in order to obtain access to register their profile on-line.