
2018-2019 CR-V Water Leak from Roof Area

Background

American Honda Motor Co., Inc. (AHM) is investigating certain 2018-2019 CR-Vs with a customer complaint of a water leak from the roof area including the moonroof. To better understand the cause of this condition, AHM would like to collect specific information from the vehicle prior to you attempting a repair of any kind.

Qualifiers

AHM is interested **ONLY** if the vehicle meets the following requirements:

1. VIN must be start with 2HG.
2. Must be able to identify the source of the water leak.
3. No repair has been attempted for this issue.

Action Required

If you have or know of such a vehicle, please call Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.