

# Latest Vehicle Concern Fixes



RR   RRS Hesitation on Acceleration	14 – 19 MY RR and RRS
<p><b><u>Customer Voice:</u></b></p> <ul style="list-style-type: none"><li>• There is a hesitation when accelerating from a stop or rolling stop</li><li>• The vehicle has a lag when pressing the gas then will jump and accelerate</li></ul> <p><b><u>Technical Description:</u></b></p> <ul style="list-style-type: none"><li>• The vehicles are operating to specification with a revised strategy for torque application</li></ul> <p><b><u>Status:</u></b></p> <ul style="list-style-type: none"><li>• While these vehicles are operating to specification, we recognize the customer dissatisfaction and have raised a project to push for an improved specification</li><li>• In order to drive the project, we need to document all customer complaints</li><li>• Raise an EPQR which includes a session file for any 18-19 MY vehicle that exhibits this complaint with no other DTCs or cause identified</li><li>• If the complaint was induced after a PCM update for 14-17 MY vehicles and the client refuses to take the vehicle back, raise a TA</li></ul>	<p><i>"Does not drive like previous Range Rovers did."</i></p> <p><i>"Gas pedal hesitates and vehicle does not accelerate"</i></p> <p><i>"No power pulling out, then will jerk while driving"</i></p> <p><i>"Hesitation upon acceleration. Feels like vehicle has no power."</i></p> 

