

<b>Reference</b>	SSM74232
<b>Models</b>	Discovery / L462 Range Rover / L405 Range Rover Sport / L494
<b>Title</b>	Flat battery with Terrain Response Switchpack LEDs flashing
<b>Category</b>	Body
<b>Last modified</b>	16-Jan-2019 00:00:00
<b>Symptom</b>	101000 Seating
<b>Attachments</b>	74232.png (74232.png)

**Content**

Issue:  
Customer reports:  
Battery is discharged  
Vehicle is displaying a low battery warning  
Terrain Response Switchpack LEDs flashing (see attachment) with engine off

Cause:  
Floor Console Cool box fault.

Action:  
Replace the Floor Console Cool box (refer to TOPIx section 501-12A)  
Do not replace Terrain Response Switchpack.  
If the vehicle does not have a Floor Console Cool Box fitted, please progress with normal diagnostics as per TOPIx/Pathfinder.

Technicians - Please rate this SSM and provide comments so that future communications can be improved.

1 = Poor – Basic information provided – The SSM does not help me resolve the customer concern.

3 = Average – Adequate information provided – The SSM partially helps me resolve the customer concern.

5 = Excellent – All required information provided to resolve the customer concern.