

## Inductive charging: Mobile phone is sometimes not recognized during charging process

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Topic number	LI82.70-P-069308
Version	1
Function group	82.70 Telephone, Voice-control-system(VCS)
Date	01-22-2019
Validity	Model series 177 with code 897/898/899 Model series 205 FACELIFT with code 809 and 897/898/899
Reason for change	
Reason for block	

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### Complaint:

The mobile phone sometimes may not be recognized reliably during the charging process.

### Cause:

The software of the Wireless Media Interface (WMI) control unit N123/8 may not recognize the mobile phone under certain circumstances, and therefore will not start the charging process.

### Remedy:

#### Immediate measure:

Place the mobile phone in the cradle again or perform a bus idle.

#### Long-term measure:

Work on a software remedy is currently in progress.

Note: Replacing parts does not remedy the problem.

<b>Symptoms</b>
Communication/information / Communication / Mobile phone / Telephone / Telephone/cell phone is not detected
Communication/information / Communication / Mobile phone / Telephone / Device error
Communication/information / Communication / Mobile phone / Telephone / Telephone is not charged

<b>Control unit/fault code</b>		
Control unit	Fault code	Fault text
N123/8 - Mobile phone cradle (MTAS) (WMI6)	-	-

# XENTRY TIPS

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Operation numbers/damage codes				
Op. no.	Operation text	Time	Damage code	Note
			820DE EN	

WIS-References			
Document number	Title	Note	Allocation
GF82.70-P-9890A	Mobile phone cradle control unit, basic function		Parts