

Media system, poor sound quality via AUX IN

Topic number	LI82.60-P-069270
Version	1
Function group	82.60 Radio, audio, video systems
Date	01-10-2019
Validity	BR 453 with smart media system (SA code 556/558/535/557), Vehicles from production period June 2017 - January 2019
Reason for change	
Reason for block	

Complaint:

The customer complains of a very low volume and poor sound quality when using the AUX input.

Cause:

Reversed assignment at the AUX input connector (MCH - media connection hub) may be the cause.

Remedy:

Changing connector assignment may fix the complaint. See attachment.

An appropriate tool is being investigated.

Attachments	
File	Description
Aux-in solution final.pdf	Solution

Symptoms

Communication/information / Entertainment / Audio/Sound / Tone setting malfunction

Communication/information / Entertainment / Audio/Sound / Volume adjustment function error

Communication/information / Entertainment / Audio/Sound / Speakers emit no sound

Communication/information / Entertainment / Audio/Sound / Poor audio quality

Communication/information / Entertainment / Audio/Sound / Misfire

Communication/information / Entertainment / USB input / Audio output faulty

Operation numbers/damage codes

Op. no.	Operation text	Time	Damage code	Note
			87083 52	