BMW

SI B65 04 19
Drivers Assistance, Remote Control Systems

January 2019
Technical Service

SPANISH OR FRENCH TEXT IS DISPLAYED WITHOUT SPACES

MODEL

G05 (X5 Sports Activity Vehicle)	G15 (8 Series Coupe)

Produced from July 1, 2018

SITUATION

In the selectable Spanish or French languages, text shown in the Central Information Display may be incorrectly displayed. There are no spaces between words.

CAUSE

Formatting problems in the in MGU (Media Graphics Unit).

Vehicle system languages can be selected via the path:

- Car-General Settings-Language-System Language.
- Select "English", "Español" (Spanish) or "Français" (French)

Note: Do not confuse System Language with the selection "Message dictation" language.

CORRECTION

Program the vehicle with ISTA 4.15.1x or higher to Integration level (I-level) S18A-18-11-545 or a more recent version. ISTA 4.15.1 became available early December 2018.

Always connect a BMW-approved battery charger/power supply (SI B04 23 10).

PARTS INFORMATION

Note: Parts replacement will not provide a solution to this situation.

WARRANTY INFORMATION

Covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Defect Code:	6512580200	Headunit High (HU-H) (Professional NAV) software error/internal equipment fault

Labor Operation:	Labor Allowance:	Description:
00 00 006	Refer to AIR/KSD2	Performing "vehicle test" (with vehicle diagnosis system – checking faults) (Main work)
Or:		
00 00 556	Refer to AIR/KSD2	Performing "vehicle test" (with vehicle diagnosis system – checking faults) (Plus work)
And:		
61 21 528	Refer to AIR/KSD2	Connect an approved battery charger/power supply (indicated in KSD2 as "Charging battery")
And:		
61 00 730	Refer to AIR/KSD2	Programming/encoding control unit(s)

If you are using a Main labor code for another repair, use the Plus code labor operation 00 00 556 instead of 00 00 006.

Refer to AIR/KSD2 for the corresponding flat rate unit (FRU) allowances.

During the same workshop visit, if a vehicle also requires another Technical Campaign or repair that also includes programming and encoding the control units, the programming procedure may only be invoiced one time.

Programming and Encoding - Vehicle Control Units

A. The programming procedure automatically reprograms and encodes all vehicle control modules which do not have the latest software i-level. If one or more control module failures occur "during" this programming procedure:

• Please claim this "consequential" control module-related repair work under the defect code listed in this bulletin with the applicable AIR/KSD2 labor operations.

Please explain this additional work (The why and what) on the repair order and in the claim comments section.

B. For control module failures that occurred "prior" to performing this programming procedure:

• When "covered" under an applicable limited warranty, claim this control module-related repair work using the applicable defect code and labor operations (including diagnosis) in AIR/KSD2.