




## SERVICE ACTION: MECHANICAL STEERING COLUMN

New information provided by this revision is preceded by this symbol  .

Please perform the procedure outlined in this Service Information on all affected vehicles before customer delivery. In the event the customer has already taken delivery of the vehicle, please perform the procedure the next time the vehicle is in the shop.

This Service Information bulletin replaces SI B32 01 19 **dated January 2019**

### What's New:

Revision of entire bulletin

### MODEL

F39 (X2)	F48 (X1)
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### AFFECTED VEHICLES

This Service Action involves X1 and X2 Models produced from December 10, 2018 to December 15, 2018.

Vehicles which require this Service Action to be completed will show it as "Open" when checked either in AIR, the "Service Menu" of DCSnet (Dealer Communication System) or with the Key Reader.

### SITUATION

The steering column adjustment gears may not have been aligned correctly

### CAUSE

Fault in the production of the steering column

### CORRECTION

Follow procedures below

### PROCEDURE

1. Remove the steering column lower trim/cover to locate the steering column identification label. Refer to repair manual RA 32 31 020 Removing and installing/replacing lower section of steering column shroud

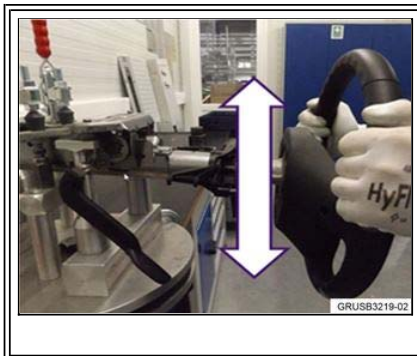
	2. Locate the manufacturing date as indicated in the photo to the left.



3. Was the steering column manufactured on the 334th day?

**Yes:** Proceed to step 4

**No:** The steering column is not affected and lower trim can be reinstalled. No further repairs necessary



4. Open the steering column adjustment lock lever and move the steering column up and down

- If scratching noise can be heard, the steering column has to be replaced
- If there is no scratching noise, continue to step 5

5. Push the steering column to the inner position (close to the dashboard) at the same time make sure, that the column is set to the highest position vertically as well (in and up) and close the steering column adjustment lock lever.

6. Check and correct the torque of the adjusting nut on the opposite side of the lever with the use of a torque wrench to 4.5 Nm.



**Note: If the torque is already higher than 4.5 Nm do nothing. Do not loosen the nut**



7. Reinstall the lower steering column trim/cover

## PARTS INFORMATION

Parts, if the scratching noise is there:

Please follow the ordering procedure in the Parts Matrix.

Part Number	Description	Quantity
32 30 6 873 699	Manually adjust, Steering column	1
32 30 6 778 609	Torx bolt	1
07 11 9 904 024	Hex nut	4
32 30 6 795 924	Hex bolt M14 x 1,5	1

## WARRANTY INFORMATION

Reimbursement for this Service Action will be via normal claim entry utilizing the following information:

<b>Defect Code:</b>	<b>0032850200</b>	
<b>Labor Operation:</b>	<b>Labor Allowance:</b>	<b>Description:</b>
00 67 748	3 FRU	Check Label/Not Day 334/ <b>No repair is necessary</b> (Plus work)
Or:		
00 67 749	3 FRU	Check Label/Day 334/ <b>without noise /rework screw</b> (Plus work)
Or:		
00 67 747	11 FRU	Check Label/Day 334/ <b>with noise/replace Steering column</b> (Plus work)

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