



SI B51 29 18
Body Equipment

January 2019
Technical Service

AUTOMATIC HATCH DOES NOT OPEN COMPLETELY

MODEL

F15 (X5)	
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Produced after 1/2017

SITUATION

When activated, the rear automatic hatch will release, but will stop before completely opening.

CAUSE

The tailgate cross seal is sticking to the hatch.

CORRECTION

Replace the tailgate cross seal with an improved seal designed to reduce sticking.

The updated seal started production in 8/2018.

If a vehicle had this seal replaced before 12/1/2018, the seal must be replaced again to ensure the latest updated seal is installed.

PROCEDURE

Replace the tailgate cross seal using PN 51 76 7 294 464, following repair instructions REP 51 71 362 "Removing and installing/replacing bottom tailgate sealing".

Do not apply any treatment to the seal.

PARTS INFORMATION

Part Number	Description	Quantity
51 76 7 294 464	Seal, rear lid, middle	1

WARRANTY INFORMATION

Covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Defect Code:	5171034100	

Labor Operation:	Labor Allowance:	Description:
51 71 362	Refer to AIR/KSD2	Removing and installing or replacing seal on boot lid (tailgate), bottom (Main work)
51 71 862	Refer to AIR/KSD2	Removing and installing or replacing seal on boot lid (tailgate), bottom (Plus work)

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