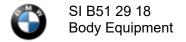
TIS Service Bulletin Page 1 of 2



January 2019 Technical Service

# **AUTOMATIC HATCH DOES NOT OPEN COMPLETELY**

## **MODEL**

F15 (X5)	
----------	--

Produced after 1/2017

## **SITUATION**

When activated, the rear automatic hatch will release, but will stop before completely opening.

#### CAUSE

The tailgate cross seal is sticking to the hatch.

#### CORRECTION

Replace the tailgate cross seal with an improved seal designed to reduce sticking.

The updated seal started production in 8/2018.

If a vehicle had this seal replaced before 12/1/2018, the seal must be replaced again to ensure the latest updated seal is installed.

## **PROCEDURE**

Replace the tailgate cross seal using PN 51 76 7 294 464, following repair instructions REP 51 71 362 "Removing and installing/replacing bottom tailgate sealing".

Do not apply any treatment to the seal.

#### PARTS INFORMATION

Part Number	Description	Quantity
51 76 7 294 464	Seal, rear lid, middle	1

#### WARRANTY INFORMATION

Covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Defect Code:	5171034100	

TIS Service Bulletin Page 2 of 2

Labor Operation:	Labor Allowance:	Description:
51 71 362	Refer to AIR/KSD2	Removing and installing or replacing seal on boot lid (tailgate), bottom (Main work)
51 71 862	Refer to AIR/KSD2	Removing and installing or replacing seal on boot lid (tailgate), bottom (Plus work)

[ Copyright ©2019 BMW of North America, Inc. ]