

Latest Vehicle Concern Fixes



NGI IMC Recovery Process	XCL – NGI InControl Touch Pro
<p><u>Customer Voice:</u></p> <ul style="list-style-type: none">• InControl Touch Pro Inoperative <p><u>Technical Description:</u></p> <ul style="list-style-type: none">• IMC software• Download corruption <p><u>Status:</u></p> <ul style="list-style-type: none">• Local Technical Support is now able to perform on the spot NGI IMC recovery's.• Tools required:<ul style="list-style-type: none">• Ethernet cable kit (Retailer - Mandatory JLR equipment via Bosch)• Ethernet cable kit \$12 / IMC \$5,000.• Please reference bulletins for additional InControl Touch Pro concerns:<ul style="list-style-type: none">• SSM 73798 – Jaguar• SSM 73799 – Land Rover	

