
Reference	SSM74251
Models	I-PACE / X590
Title	I-PACE Charge Cable becomes stuck in Charge Inlet
Category	Electrical
Last modified	25-Jan-2019 00:00:00
Symptom	203000 Basic Electrical

Content Issue: The charge cable (any level/type/mode) becomes stuck in the Charge Inlet and cannot be removed.

Cause: The charge cable cannot be removed due to locking actuator pin position.

Action: STOP! All service activities on the vehicle. Do NOT use the manual release for the charge cable, quarantine the vehicle and do not attempt to move the vehicle. Contact LTS via a TA for further instruction.

Technicians - Please rate this SSM and provide comments so that future communications can be improved.

1 = Poor – Basic information provided – The SSM does not help me resolve the customer concern.

3 = Average – Adequate information provided – The SSM partially helps me resolve the customer concern.

5 = Excellent – All required information provided to resolve the customer concern.