



JTB00670NAS1

TECHNICAL BULLETIN

10 JAN 2019

© Jaguar Land Rover North America, LLC

NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Jaguar service facility to determine whether this bulletin applies to a specific vehicle.

INFORMATION

SECTION:

412-00

SUBJECT/CONCERN:

Water Leak Into Front Footwell(s)

AFFECTED VEHICLE RANGE:

MODEL:	MODEL YEAR:	VIN:
XE (X760)	2017	921222-995971
XE (X760)	2017-2018	P10168-P35418
XF (X260)	2016-2018	Y00461-Y66000

MARKETS:

NORTH AMERICA

CONDITION SUMMARY:**SITUATION:**

A water leak into the front left and/or right footwells may be evident.

CAUSE:

This may be caused by insufficient sealing of the climate control system drain tube.

ACTION:

Should a customer express this concern, follow the Inspection, and if necessary Workshop, Procedure below.

PARTS:

PART NUMBER	DESCRIPTION	QUANTITY
T2H8167	Climate control drain tube	2

TOOLS:

Refer to Workshop Manual for any required special tools.

WARRANTY:**NOTES:**

- Repair procedures are under constant review, and therefore times are subject to change; those quoted here must be taken as guidance only. Use TOPIx to obtain the latest repair time.
- The JLR claims submission system requires the use of causal part numbers. Labor only claims must show the causal part number with a quantity of zero.

DESCRIPTION	SRO	TIME (HOURS)	CONDITION CODE	CAUSAL PART
Climate control drain tube - Renew - Single	80.25.30	0.5	D8	T4N23727
Climate control drain tube - Renew - Pair	80.25.31	1.1	D8	T4N23727

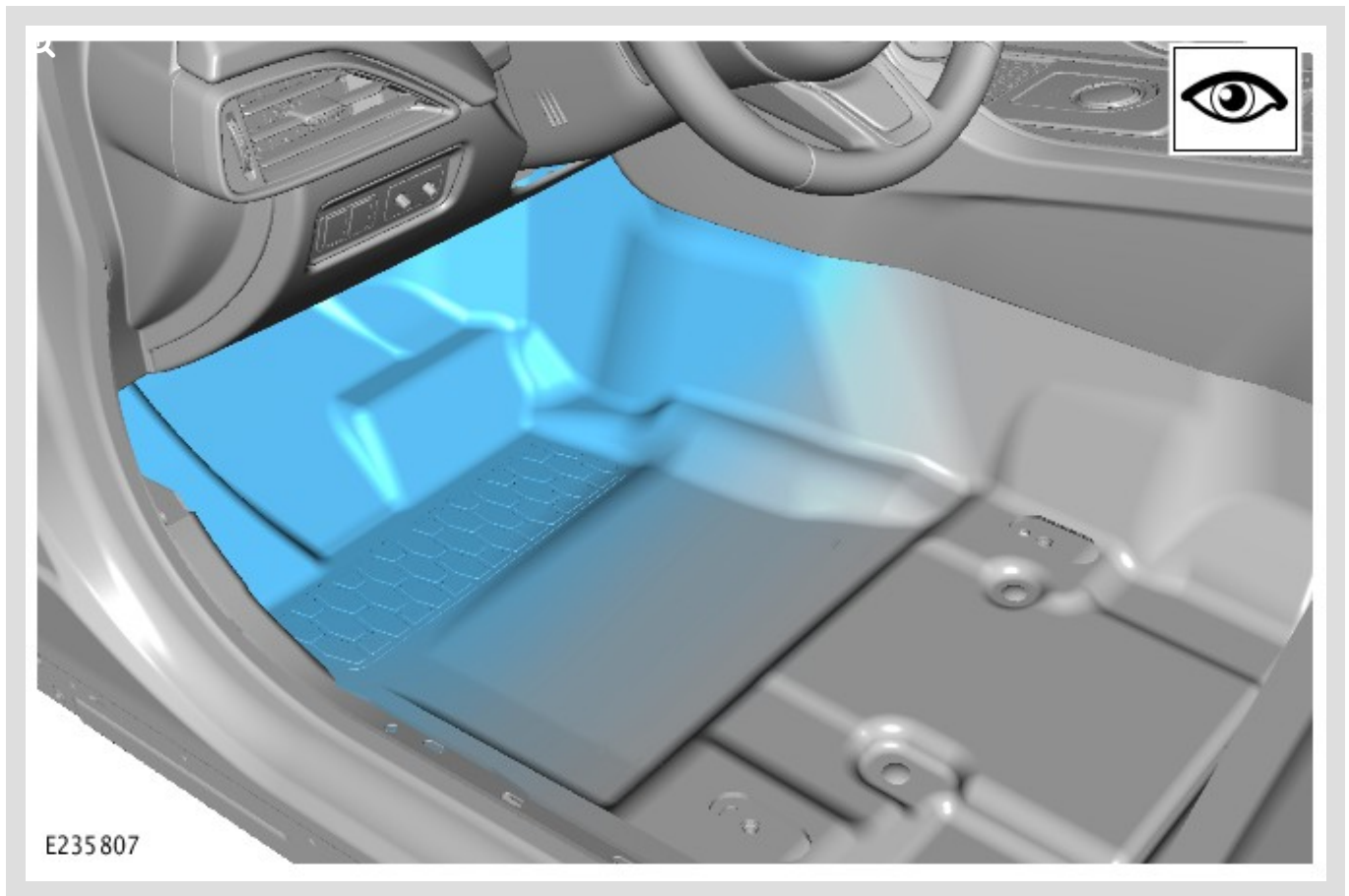
NOTE:

Normal Warranty procedures apply.

INSPECTION PROCEDURE

1 Open the front left and right doors.

2



Inspect the front left and right footwell carpet for water ingress.

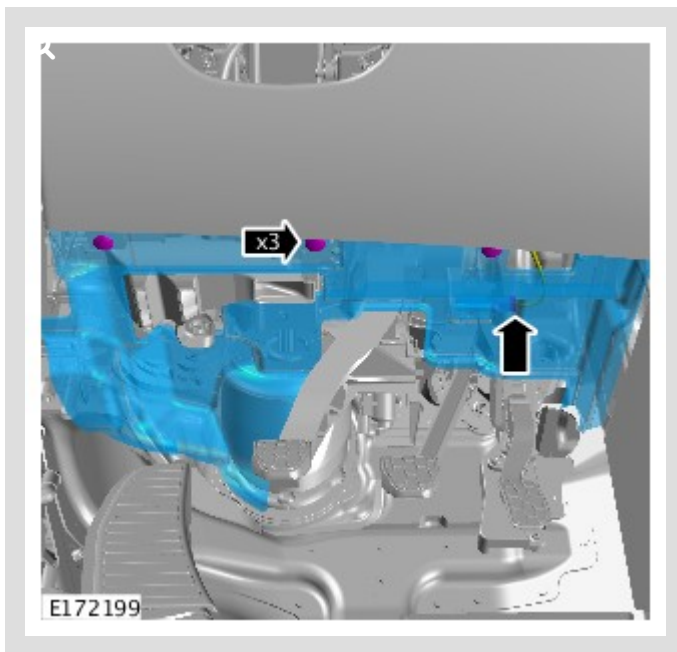
- If the carpet(s) does not show evidence of water ingress, do not continue with this Technical Bulletin as the customer concern is not directly related to its content.

- **Only if required:** submit a TA (Technical Assistance) request for further assistance.
- If the carpet(s) does show evidence of water ingress, go to the Workshop Procedure below.

WORKSHOP PROCEDURE:

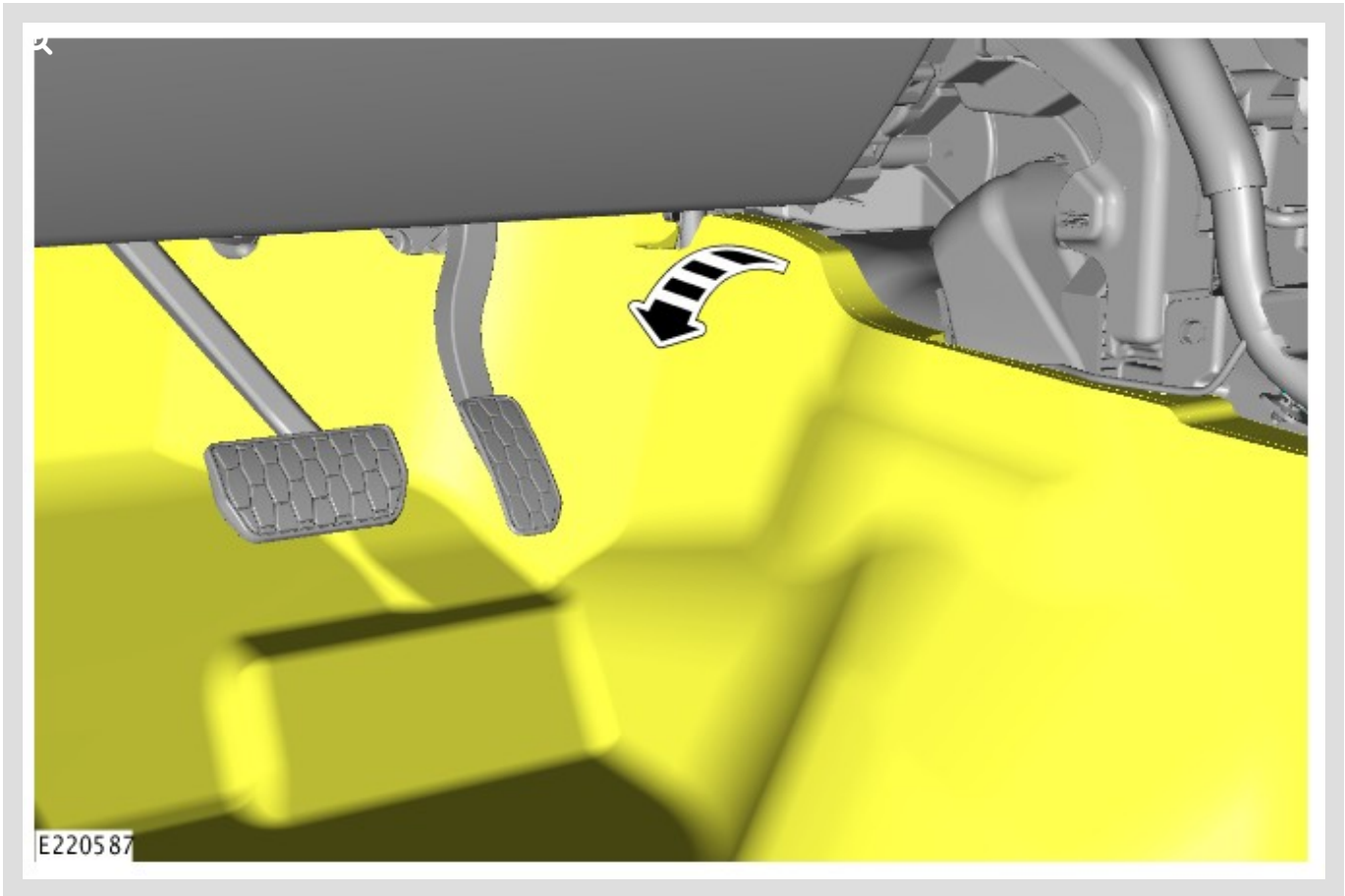
- 1 Remove the floor console side trim (see the TOPIx Workshop Manual section 501-12: Instrument Panel and Console - Removal and Installation - Floor Console side Trim Panel).

2



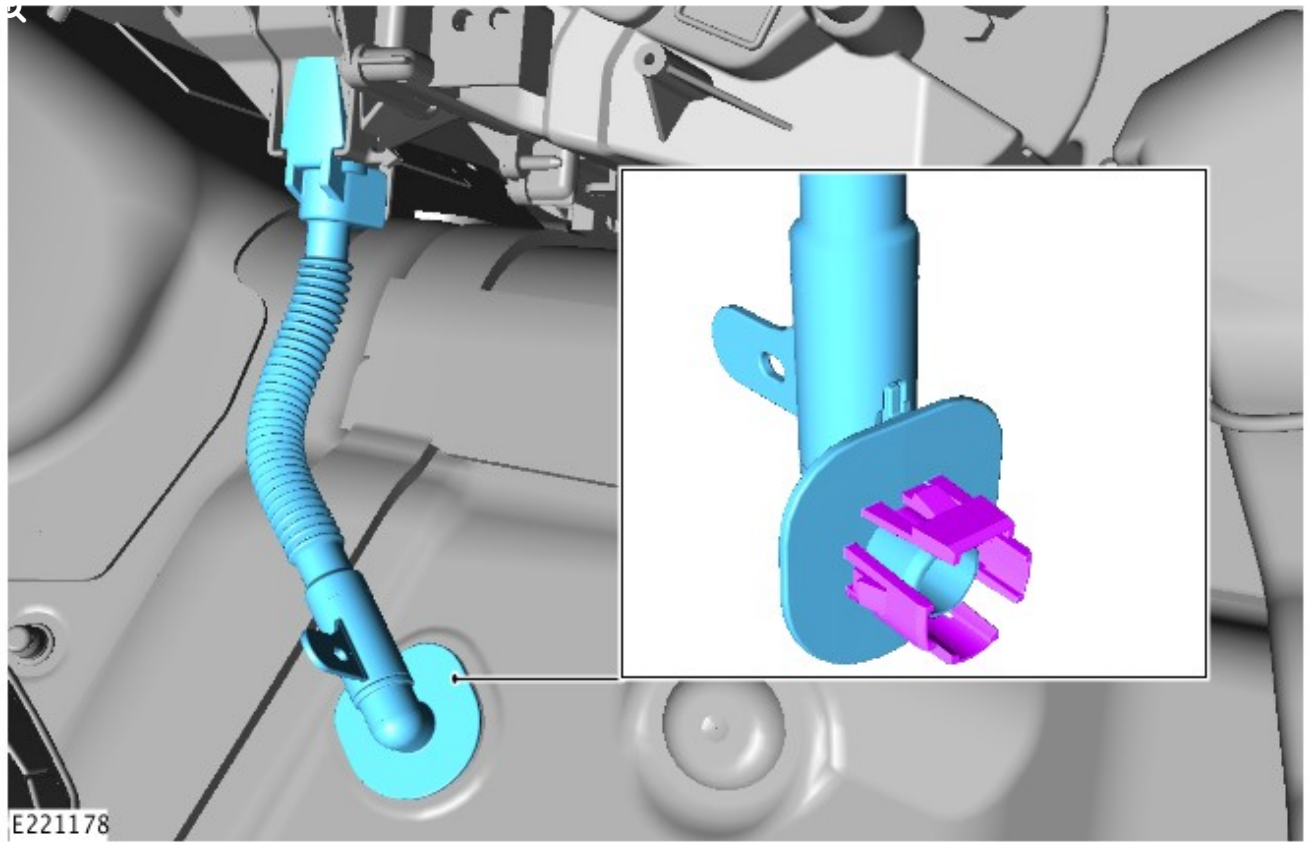
Remove the left trim panel.

3



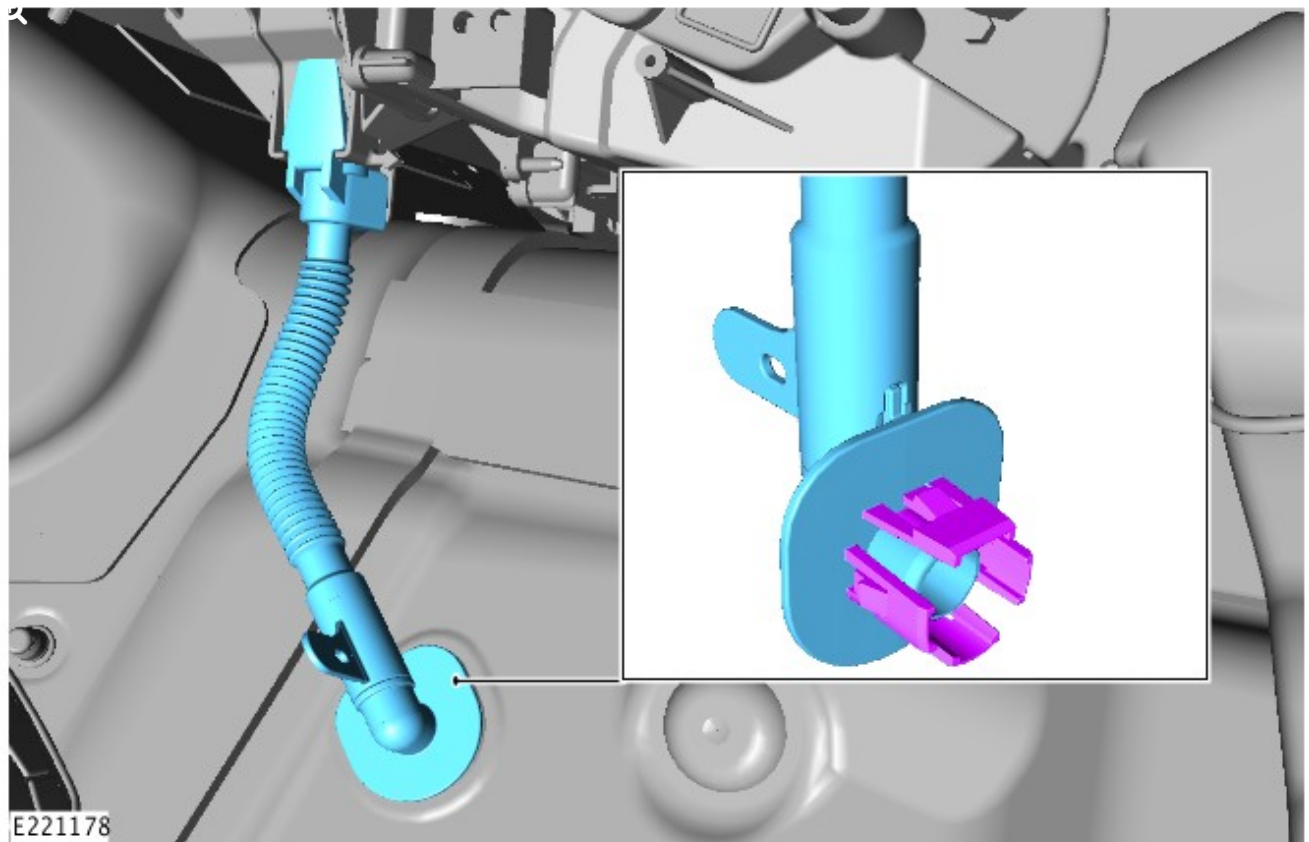
Position the left footwell carpet to the side.

4



Remove and discard the left drain tube.

5



Install the new left drain tube.

6 Reverse steps 1-3.

7 **Only if required:** perform steps 1-6 to renew the right drain tube.