

Retention and Satisfaction – Fixed Operations Published January 9, 2019 Approved By: Chuck Yaeger Lexus, A Division of Toyota Motor Sales, USA 6565 Headquarters Drive Plano, TX 75024 (469) 292-4000

To: All Lexus Dealers
From: Lexus Fixed Operations

Certain 2018 Model Year LS 500 Vehicles Engine ECU Software Update

• Special Service Campaign (SSC) JLE Dealer Letter, Q&A, and Technical Instructions are now available on TIS.

Refer to the Dealer Letter and Q&A for additional information.

Thank you for your cooperation.

LEXUS, A DIVISION OF TOYOTA MOTOR SALES, U.S.A., INC.