

Entune 3.0 App Suite Connect

Service Category General

Section Pre-Delivery Service

Market USA

Toyota Supports
 ASE Certification 

Applicability

YEAR(S)	MODEL(S)	ADDITIONAL INFORMATION
2020	Avalon, Avalon HV, C-HR, Camry, Camry HV, Corolla, Corolla Hatchback, Corolla HV, Mirai, RAV4, RAV4 HV, Sienna	

Introduction

An initialization procedure is required to activate the Entune™ 3.0 App Suite Connect for Entune™ 3.0 Audio, Entune™ 3.0 Audio Plus, and Entune™ 3.0 Premium Audio head units before they are used for the first time on new vehicles. The initialization procedure may also be performed under other circumstances, such as following a head unit replacement or after the customer's personal settings are erased.

The initialization procedure requires between 3 and 15 minutes to complete, depending on file size, cellular connection speed, and other factors. Connection to a wireless network is recommended for optimal functionality when downloading software via a smartphone. Download the latest Entune™ 3.0 app onto the smartphone. Following the initialization procedure, individual Entune™ 3.0 apps may periodically update through an over-the-air update system. Updates are optional or mandatory. The update procedure will take approximately 1 minute for each app requiring an update. Follow the procedure in this bulletin to perform the initialization and app updates.

Additionally, a Safety Connect static cling is available to increase customer awareness. This bulletin also includes the vehicle identification process for Safety Connect-equipped vehicles and the static cling installation procedure.

Warranty Information

OP CODE	DESCRIPTION	TIME	OFF	T1	T2
N/A	Not Applicable to Warranty	–	–	–	–

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Initialization/Update Procedure

Table 1. Smartphone Applicability Chart for Entune Initialization

NOT Equipped With an SOS Button	Smartphone Required for Activation
Equipped With an SOS Button	Smartphone NOT Required for Activation

NOTE

An Entune™ 3.0 compatible smartphone and an active Entune™ 3.0 account are required to perform initialization or updates for Entune™ 3.0 models NOT equipped with a DCM (Data Communication Module). For these vehicles, the paired smartphone is used to download the software required for the vehicle update.

1. Refer to the Toyota Bluetooth® Compatibility Information link at *TIS – Diagnostics – Telematics* to verify smartphone compatibility.

NOTE

Connect the smartphone to a wireless network for improved speed of installation and to avoid data charges.

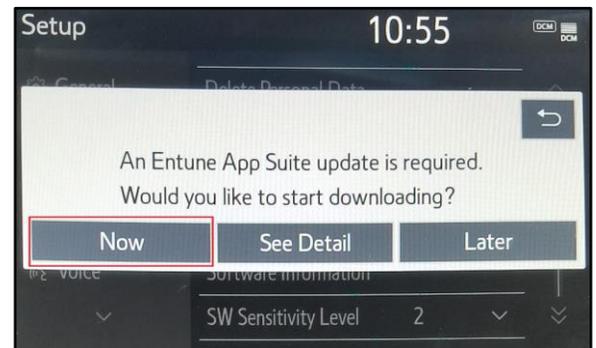
2. Connect the smartphone to the vehicle via Bluetooth® by following the steps outlined in the Quick Pairing instructions on TIS.
3. Open Entune™ 3.0 App Suite Connect on the smartphone and sign in with your Toyota Owner’s account or a guest user account.
4. Select Now when the “Would you like to start downloading?” pop-up displays.

NOTE

The pop-up notification will appear on the head unit when:

- The smartphone is paired on an Entune™ 3.0 Audio model.
- Or
- Ignition “ON” is performed on a vehicle with Entune™ 3.0 Audio, Audio Plus, or Entune™ 3.0 Premium Audio (smartphone NOT required).

Figure 1.

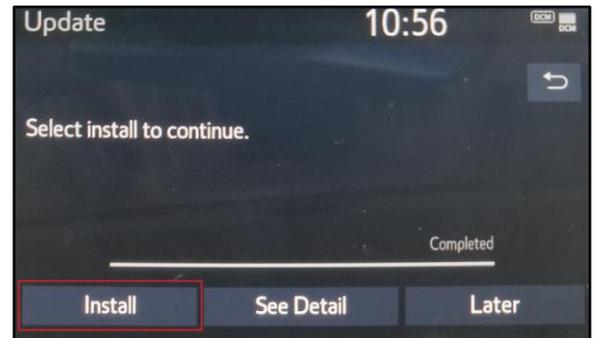


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Initialization/Update Procedure (continued)

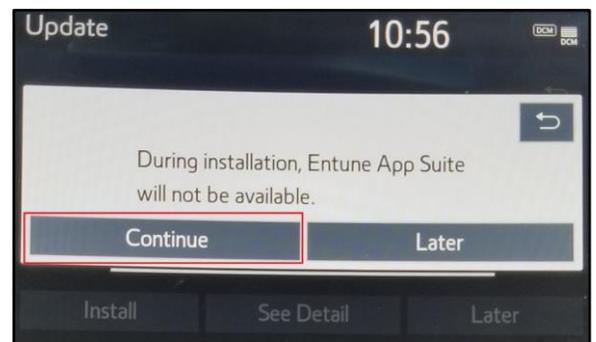
- When the download is complete, select Install.

Figure 2.



- Select Continue when the “During Installation, Entune™ App Suite will not be available.” pop-up displays.

Figure 3.



- Once the installation is completed, select Ok.
- Confirm that the update is complete by opening an app within the vehicle’s App Suite.

NOTE

- If the vehicle is equipped with Entune™ 3.0 Audio Plus or Entune™ 3.0 Premium Audio (equipped with an SOS button), continue to step 9.
- If the vehicle is equipped with Entune™ 3.0 Audio (NOT equipped with an SOS button), the process is now completed.

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Initialization/Update Procedure (continued)

- Obtain the Safety Connect static cling from your service manager and install it on the dash in the applicable location as shown.

NOTE

This static cling is for customer awareness and should NOT be removed prior to customer delivery.

Figure 4. Avalon, Avalon HV, C-HR, Corolla, Corolla HV, Corolla Hatchback, RAV4, RAV4 HV



Figure 5. Camry and Camry HV



Figure 6. Mirai



Figure 7. Sienna

