

DISTRIBUTE TO: <input checked="" type="checkbox"/> Service Manager <input checked="" type="checkbox"/> Warranty Administrator	 Customer Support Program Bulletin	No.: POL18-01 Date: 9/27/2018 Page: 1 of 26 REVISED 1/23/19
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**SUBJECT: CUSTOMER SUPPORT PROGRAM BULLETIN (ZLZ):
REPAIR COVERAGE FOR DASHBOARD (INSTRUMENT
PANEL) AND/OR CERTAIN INTERIOR TRIM PANELS ON:**

- CERTAIN 2008-2012 MY ES 350 VEHICLES
- CERTAIN 2016-2018 MY GS F VEHICLES
- CERTAIN 2016-2017 MY GS 200t VEHICLES
- CERTAIN 2013-2018 MY GS 350 VEHICLES
- CERTAIN 2013-2017 MY GS 450h VEHICLES
- CERTAIN 2008-2014 MY IS F VEHICLES
- CERTAIN 2010-2015 MY IS 250C & IS 350C VEHICLES
- CERTAIN 2007-2014 MY LS 460 VEHICLES
- CERTAIN 2008-2014 MY LS 600h VEHICLES
- **CERTAIN 2008-2013 MY IS 250 AND IS 350 VEHICLES**

Background

Lexus has received reports indicating that a combination of high humidity, high temperatures, and light intensity may cause the surface of the Dashboard (Instrument Panel) and/or certain interior trim panels in some of the subject vehicles to become cracked and/or sticky over time.

Applicability

The Dashboard (Instrument Panel) and interior trims are covered by the Lexus New Vehicle Limited Warranty for 4 years or 50,000 miles (whichever occurs first). However, Lexus is announcing a Customer Support Program (CSP) to cover repairs related to the Dashboard (Instrument Panel) and/or certain interior trim panels due to these circumstances.

Primary Coverage offers the CSP for all covered vehicles **except IS 250/350** until **March 31, 2021, regardless of mileage.** **Lexus IS 250/350 vehicles are covered until July 31, 2021 regardless of mileage.**

After the Primary Coverage expires, the Secondary Coverage is applicable to all vehicles for **10 years from the date of first use, regardless of mileage.**

Verify VIN applicability for this CSP by checking Technical Information System (TIS) before completing any repairs.

Direct marketing of this CSP is strictly prohibited pursuant to the Lexus Warranty Policy 5.22, "Warranty Solicitation." Non-compliance of this policy may result in a claim debit.

Applicability (Continued)

**This CSP does not cover the dashboard (Instrument Panel) and/or certain interior trim panels that have suffered damage from abuse, accident, theft, vandalism, misuse, alteration, lack of proper maintenance, fire, water contamination or any vehicles that are currently or previously titled as “scrap,” “salvage,” or “dismantled”.*

Covered Vehicles

Not all vehicles are covered by this CSP. Verify VIN applicability by checking TIS before completing any repairs.

Covered Components

Depending upon the specific VIN covered by this CSP, one or more of the following components listed below may be covered. The mandatory Inspection Application* Process will determine which component, or combination of components, is/are covered for a specific VIN. Refer to the Job Aid on TIS for a detailed summary of the covered vehicles and components and for instructions on using the Inspection Application. Additionally, you may refer to the VIN inquiry memo field on TIS to quickly determine which component, or combination of components, are covered for a specific VIN.

The Inspection Application is now available, and completion of the inspection process is a mandatory requirement. Lexus will not release parts to a VIN until that VIN has completed the inspection process. The inspection process includes uploading a photograph of each affected component(s) requiring replacement. If such photographs are not available, parts will not be released for that component until a photograph is uploaded into the inspection applied.

TIS Memo Example	
Customer Support Program (CSP)	
A CSP enhances portions of the vehicle's warranty coverage for specific conditions. Please see the CSP information for enhancement details.	
CSP Description:	Customer Support Program ZLZ
Primary Expiration Date :	03/31/2021
Secondary Expiration Date :	01/08/2026 regardless of mileage
Status:	Potentially Eligible
Memo:	The following components may be covered for this VIN: dashboard, front door trim panels, rear door trim panels
[Show Documents]	

Component	Vehicles Covered As Identified Above
Dashboard (Instrument Panel)	Covered for all vehicles except <u>certain</u> LS 460/600h vehicles.
Front and Rear* Door Trim Panels	Covered for all IS 250C/350C vehicles, covered for all IS F vehicles, covered for <u>certain</u> LS 460/600h vehicles, and covered for all IS 250/350 vehicles.
Lower Instrument Panel	Covered for <u>certain</u> LS 460/600h vehicles.
Console Box	
Glove Box	
Console Box Rear Panel	

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Photo Requirements and Parts Retention

Lexus requires photo documentation of removed dashboard assemblies, door trim panels, lower instrument panels, console box, glove box and console box rear panels to be recorded as part of the RO documentation for this repair.

Photos must provide perspective image(s) that illustrate the damage.

A photo must also be taken with the odometer in focus and the dashboard in the background. Photos must be made available for TMS Warranty Department review upon request.

Removed dashboard assemblies and door trim panels must be retained for 3 calendar days after the repair has been completed. Dashboard assemblies, door trim panels, lower instrument panels, console box, glove box and console box rear panels are not requested for return in PRS or inspection by District Service and Parts Managers (DSPMs) or Field Technical Specialists (FTS) may be scrapped after 3 calendar days.

Technician Training Requirements

The repair quality of covered vehicles is extremely important to Lexus. All dealership technicians performing this repair are required to successfully complete the most current version of the E-Learning course "LSC17A - Safety Recall and Service Campaign Essentials". To ensure that all vehicles have the repair performed correctly; technicians performing this repair are required to currently hold at least one of the following certification levels:

- Certified Technician with L623
- Senior Service Technician
- Senior Diagnostic Specialist
- Master Service Technician
- Master Diagnostic Specialist

Claims for repairs that were performed by non-qualified technicians are subject to debit.

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Claim Submission

Due to the unique nature of this CSP, the Operation Codes are separated into 2 groups.

Group 1 – Repair Pgm No. ZLZ Instrument Panel and Front/Rear Door Trim(s).

Group 2 – Repair Pgm No. Z2Z Lower Instrument Panel, Glove Box Assembly, Console Box Assembly, and Console Box Rear Panel Assembly.

For claim filing purposes, 2 Operation Codes will need to be filed in CPS **ONLY** in the **unlikely** case that parts from both groups are replaced.

Since the use of 2 designations are only for claim filing purposes, ***TIS will only show ZLZ as the Potentially Eligible Customer Support Program.***

Claim Type: Repair Program

Note: If the vehicle is still under the New Vehicle Limited Warranty, submit the repair as a **Regular** warranty claim.

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Claim Submission (Group 1)

Model	Description of Repair					Opcode	Flat Rate Time (hours/vehicle)
	R&R Instrument Panel	R&R <u>Front</u> Door Trim, (<u>ONE SIDE</u>)	R&R <u>Front</u> Door Trim, (<u>BOTH SIDES</u>)	R&R <u>Rear</u> Door Trim, (<u>ONE SIDE</u>)	R&R <u>Rear</u> Door Trim, (<u>BOTH SIDES</u>)		
ES 350	•					ZLZ001	2.7
LS 460 LS 600 h	•					ZLZ003	3.2
IS 250C/350C IS 250/350 IS F	•					ZLZ004	2.0
GS 200t GS 350 GS 450h GS F	•					ZLZ005	3.0
LS 460 LS 600 h (Continued on next page)				•		ZLZ006	0.4
					•	ZLZ007	0.7
		•				ZLZ008	0.4
		•		•		ZLZ009	0.8
		•			•	ZLZ010	1.1
			•			ZLZ011	0.6
			•	•		ZLZ012	1.0
			•		•	ZLZ013	1.3
	•			•		ZLZ028	3.6
	•				•	ZLZ029	3.9
	•	•				ZLZ030	3.6

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Model	Description of Repair					Opcode	Flat Rate Time (hours/vehicle)
LS 460 LS 600 h (Continued)	R&R Instrument Panel	R&R Front Door Trim, (ONE SIDE)	R&R Front Door Trim, (BOTH SIDES)	R&R Rear Door Trim, (ONE SIDE)	R&R Rear Door Trim, (BOTH SIDES)	ZLZ031	4.0
						ZLZ032	4.3
						ZLZ033	3.8
						ZLZ034	4.2
						ZLZ035	4.5
IS 250C/350C						ZLZ016	0.3
						ZLZ019	0.5
						ZLZ044	2.3
						ZLZ045	2.5
IS 250/350						ZLZ061	0.3
						ZLZ062	0.5
						ZLZ063	2.3
						ZLZ064	2.5
						ZLZ065	0.3
						ZLZ066	0.4
						ZLZ067	0.6
						ZLZ068	0.7
						ZLZ069	0.8
						ZLZ070	0.9
						ZLZ071	2.3
						ZLZ072	2.4
						ZLZ073	2.6
						ZLZ074	2.7
						ZLZ075	2.8
					ZLZ076	2.9	

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Model	Description of Repair					Opcode	Flat Rate Time (hours/vehicle)
IS F				•		ZLZ020	0.3
					•	ZLZ021	0.4
		•				ZLZ022	0.4
		•		•		ZLZ023	0.7
		•			•	ZLZ024	0.8
			•			ZLZ025	0.6
			•	•		ZLZ026	0.9
			•		•	ZLZ027	1.0
	•			•		ZLZ036	2.3
	•				•	ZLZ037	2.4
	•	•				ZLZ038	2.4
	•	•		•		ZLZ039	2.7
	•	•			•	ZLZ040	2.8
	•		•			ZLZ041	2.6
•		•	•		ZLZ042	2.9	

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Claim Submission (Group 2)

Model	Description of Repair				Opcode	Flat Rate Time (hours/vehicle)
LS 460 LS 600h	R&R Driver Side Lower Instrument Panel	R&R Glove Box Assembly	R&R Console Box Assembly	R&R Console Box Rear Panel Assembly	ZLZ046	1.5
					ZLZ047	1.4
					ZLZ048	0.9
					ZLZ049	0.8
					ZLZ050	1.1
					ZLZ051	1.0
					ZLZ052	0.5
					ZLZ053	0.4
					ZLZ054	1.1
					ZLZ055	1.0
					ZLZ056	0.5
					ZLZ057	0.4
					ZLZ058	0.7
					ZLZ059	0.6
					ZLZ060	0.1

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Sublet

The rental car cost will be reimbursed for the rental period of maximum 1 day at the rental rate of maximum \$45/day. Use "RT" sublet type and "LNM" as the sublet reason code under opcodes ZLZ031, ZLZ032, ZLZ034, and ZLZ035.

Replacement Parts

For all models, except Lexus ES 350, the replacement P/N will be a campaign 04005/04007-XXXXX P/N. Please identify the correct service P/N in the EPC and then use the chart below to reference the appropriate campaign P/N for this program. **If there is a campaign P/N listed in the table below, the service P/N will not be accepted for this program.** Dealer should order parts in red only.

Model	Description	Campaign P/N	EPC (Cataloged) P/N DO NOT ORDER	Quantity
LS 460 LS 600h	Instrument Panel	04005-14550-C0	55401-50909-C1	1 as needed
		04005-14550-C1	55401-50909-C2	
		04005-14550-C2	55401-50909-C6	
		04005-14550-E0	55401-50909-E2	
		04005-14550-E1	55401-50909-E3	
		04005-14550-E2	55401-50909-E6	
GS 200t GS 350 GS 450h		04007-38130-C0	55401-30770-C0	
		04007-38230-C0	55401-30780-C0	
GS F		04007-38330-C0	55401-30840-C0	
		04007-38430-C0	55401-30880-C0	
IS F		04005-14853-C0	55400-53906-C0	
IS 250C/350C		04007-40153-C0	55400-53100-C0	
ES 350		No Campaign P/N	55401-33212-C0	
			55401-33212-E0	
	55401-33212-J0			
IS 250/350	04006-73153-C0	55400-53906-C0		
	04005-14853-E0	55400-53906-E0		

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Replacement Parts (Continued)

Model	Description	Campaign P/N	EPC (Cataloged) P/N DO NOT ORDER	Quantity
IS 250C/350C	RH Door Trim Panel	04007-1F153	67610-53A50-C0	1 as needed
		04007-1F253	67610-53780-C5	
		04007-1F353	67610-53780-C6	
		04007-1F453	67610-53780-C7	
		04007-1F553	67610-53790-C5	
		04007-1F653	67610-53790-C6	
		04007-1F753	67610-53800-20	
		04007-1F853	67610-53800-C6	
		04007-1F953	67610-53800-C7	
		04007-1G153	67610-53800-C8	
		04007-1G253	67610-53800-C9	
		04007-1G353	67610-53810-C6	
		04007-1G453	67610-53810-C7	
		04007-1G553	67610-53810-C8	
	04007-1G653	67610-53810-C9		
	LH Door Trim Panel	04007-1H153	67620-53A40-C0	
		04007-1H253	67620-53780-C5	
		04007-1H353	67620-53780-C6	
		04007-1H453	67620-53780-C7	
		04007-1H553	67620-53790-C5	
		04007-1H653	67620-53790-C6	
		04007-1H753	67620-53800-20	
		04007-1H853	67620-53800-C6	
		04007-1H953	67620-53800-C7	
		04007-1N153	67620-53800-C8	
		04007-1N253	67620-53800-C9	
04007-1N353		67620-53810-C6		
04007-1N453	67620-53810-C7			
04007-1N553	67620-53810-C8			
04007-1N653	67620-53810-C9			

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Replacement Parts (Continued)

Model	Description	Campaign P/N	EPC (Cataloged) P/N DO NOT ORDER	Quantity
IS F	Right Front Door Trim Panel	04007-1J153	67610-53431-C1	1 as needed
		04007-1J253	67610-53441-C1	
		04007-1J353	67610-53530-C0	
		04007-1J453	67610-53720-C1	
		04007-1J553	67610-53721-C0	
		04007-1J653	67610-53730-C1	
		04007-1J753	67610-53731-C0	
		04007-1J853	67610-53B00-C0	
	04007-1J953	67610-53B10-C0		
	Left Front Door Trim Panel	04007-1K153	67620-53441-C0	
		04007-1K253	67620-53451-C0	
		04007-1K353	67620-53540-C0	
		04007-1K453	67620-53720-C1	
		04007-1K553	67620-53721-C0	
		04007-1K653	67620-53730-C1	
		04007-1K753	67620-53731-C0	
		04007-1K853	67620-53B10-C0	
	04007-1K953	67620-53B20-C0		
	Right Rear Door Trim Panel	04007-1L153	67630-53221-C0	
		04007-1L253	67630-53231-C0	
		04007-1L353	67630-53300-C0	
		04007-1L453	67630-53410-C1	
		04007-1L553	67630-53410-C2	
		04007-1L653	67630-53420-C1	
		04007-1L753	67630-53420-C2	
		04007-1L853	67630-53640-C0	
	04007-1L953	67630-53650-C0		
	Left Rear Door Trim Panel	04007-1M153	67640-53221-C0	
		04007-1M253	67640-53231-C0	
		04007-1M353	67640-53300-C0	
		04007-1M453	67640-53410-C1	
		04007-1M553	67640-53410-C2	
04007-1M653		67640-53420-C1		
04007-1M753		67640-53420-C2		
04007-1M853		67640-53640-C0		
04007-1M953	67640-53650-C0			

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Replacement Parts (Continued)

Model	Description	Campaign P/N	EPC (Cataloged) P/N DO NOT ORDER	Quantity
LS 460 LS 600h	Right Front Door Trim Panel	04005-17150-A0	67610-50691-A2	1 as needed
		04005-17150-A1	67610-50691-A3	
		04005-17150-B0	67610-50691-B1	
		04005-17150-C0	67610-50691-C1	
		04005-17250-A0	67610-50701-A0	
		04005-17250-A1	67610-50701-A1	
		04005-17250-B0	67610-50701-B0	
		04005-17250-C0	67610-50701-C0	
		04005-17350-A0	67610-50711-A0	
		04005-17350-A1	67610-50711-A1	
		04005-17350-B0	67610-50711-B0	
		04005-17350-C0	67610-50711-C0	
		04007-62150-A0	67610-50721-A0	
		04007-62150-A1	67610-50721-A1	
		04007-62150-B0	67610-50721-B0	
		04007-62150-C0	67610-50721-C0	
		04007-62250	67610-50760-02	
		04007-62350	67610-50760-03	
		04007-62450	67610-50770-A0	
		04007-62550	67610-50770-A1	
		04007-62650	67610-50800-02	
		04007-62750	67610-50800-03	
		04007-62850	67610-50810-A0	
		04007-62950	67610-50810-A1	
		04007-63150	67610-50860-A3	
		04007-63250	67610-50860-A4	
		04007-63350	67610-50860-B2	
		04007-63450	67610-50860-C1	
		04007-63550	67610-50B80-24	
		04007-63650	67610-50B80-P2	
		04007-63750	67610-50B80-S2	
		04007-63850	67610-50B80-S3	
		04007-63950	67610-50B80-S6	
04007-64150	67610-50B80-S7			
04007-64250	67610-50B90-20			
04007-64350	67610-50B90-21			
04007-64450	67610-50B90-06			
04007-64550	67610-50C00-05			
04007-64650	67610-50C00-06			
04007-64750	67610-50C00-B5			
04007-64850	67610-50C00-C9			

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Replacement Parts (Continued)

Model	Description	Campaign P/N	EPC (Cataloged) P/N DO NOT ORDER	Quantity
LS 460 LS 600h	Right Front Door Trim Panel	04007-64950	67610-50C10-20	1 as needed
		04007-65150	67610-50C10-A8	
		04007-65250	67610-50C10-A9	
		04007-65350	67610-50C10-B2	
		04007-65450	67610-50C10-C8	
		04007-65550	67610-50C20-04	
		04007-65650	67610-50C20-B7	
		04007-65750	67610-50C20-C4	
		04007-65850	67610-50C20-05	
		04007-65950	67610-50C20-08	
	04007-66150	67610-50C20-09		
	Left Front Door Trim Panel	04005-17450-A0	67620-50691-A2	1 as needed
		04005-17450-A1	67620-50691-A3	
		04005-17450-B0	67620-50691-B1	
		04005-17450-C0	67620-50691-C1	
		04005-17550-A0	67620-50701-A0	
		04005-17550-A1	67620-50701-A1	
		04005-17550-B0	67620-50701-B0	
		04005-17550-C0	67620-50701-C0	
		04005-17650-A0	67620-50711-A0	
		04005-17650-A1	67620-50711-A1	
		04005-17650-B0	67620-50711-B0	
		04005-17650-C0	67620-50711-C0	
		04007-1P150	67620-50721-A0	
		04007-67250	67620-50721-A1	
		04007-67350	67620-50721-B0	
		04007-67450	67620-50721-C0	
		04007-67550	67620-50830-02	
		04007-67650	67620-50830-03	
		04007-67750	67620-50850-A0	
		04007-67850	67620-50850-A1	
		04007-67950	67620-50860-02	
		04007-68150	67620-50860-03	
		04007-68250	67620-50870-A0	
04007-68350		67620-50870-A1		
04007-68450	67620-50B50-24			
04007-68550	67620-50B50-P2			
04007-68650	67620-50B50-S2			
04007-68750	67620-50B50-S3			
04007-68850	67620-50B50-S6			
04007-68950	67620-50B50-S7			
04007-69150	67620-50B60-06			

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Replacement Parts (Continued)

Model	Description	Campaign P/N	EPC (Cataloged) P/N DO NOT ORDER	Quantity
LS 460 LS 600h	Left Front Door Trim Panel	04007-69250	67620-50B60-20	1 as needed
		04007-69350	67620-50B60-21	
		04007-69450	67620-50B70-05	
		04007-69550	67620-50B70-06	
		04007-69650	67620-50B70-B5	
		04007-69750	67620-50B70-C9	
		04007-69850	67620-50B80-20	
		04007-69950	67620-50B80-A8	
		04007-70150	67620-50B80-A9	
		04007-70250	67620-50B80-B2	
		04007-70350	67620-50B80-C8	
		04007-70450	67620-50B90-B7	
		04007-70550	67620-50B90-C4	
	Right Rear Door Trim Panel	04005-17750-A1	67630-50B81-A0	1 as needed
		04005-17750-A0	67630-50B81-A1	
		04005-17750-B0	67630-50B81-B0	
		04005-17750-C0	67630-50B81-C0	
		04007-71150	67630-50C01-A0	
		04007-71250	67630-50C01-A1	
		04007-71350	67630-50C01-B0	
		04007-71450	67630-50C01-C0	
		04005-17850-A0	67630-50D31-A0	
		04005-17850-A1	67630-50D31-A1	
		04005-17850-B0	67630-50D31-B0	
		04005-17850-C0	67630-50D31-C0	
		04005-17950-A0	67630-50D41-A0	
		04005-17950-A1	67630-50D41-A1	
		04005-17950-B0	67630-50D41-B0	
		04005-17950-C0	67630-50D41-C0	
		04005-18150-A0	67630-50D51-A0	
		04005-18150-A1	67630-50D51-A1	
		04005-18150-B0	67630-50D51-B0	
		04005-18150-C0	67630-50D51-C0	
		04005-18250-A0	67630-50D61-A0	
04005-18250-A1	67630-50D61-A1			
04005-18250-B0	67630-50D61-B0			
04005-18250-C0	67630-50D61-C0			
04007-71550	67630-50D81-A0			
04007-71650	67630-50D81-A1			
04007-71750	67630-50D81-B0			
04007-71850	67630-50D81-C0			
04005-18350-A0	67630-50D91-A2			
04005-18350-A1	67630-50D91-A3			

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Replacement Parts (Continued)

Model	Description	Campaign P/N	EPC (Cataloged) P/N DO NOT ORDER	Quantity
LS 460 LS 600h	Right Rear Door Trim Panel	04005-18350-B0	67630-50D91-B1	1 as needed
		04005-18350-C0	67630-50D91-C1	
		04005-18450-A0	67630-50E01-A2	
		04005-18450-A1	67630-50E01-A3	
		04005-18450-B0	67630-50E01-B1	
		04005-18450-C0	67630-50E01-C1	
		04007-71950	67630-50E11-A0	
		04007-72150	67630-50E11-A1	
		04007-72250	67630-50E11-B0	
		04007-72350	67630-50E11-C0	
		04007-72450	67630-50E21-A0	
		04007-72550	67630-50E21-A1	
		04007-72650	67630-50E21-B0	
		04007-72750	67630-50E21-C0	
		04007-72850	67630-50F80-02	
		04007-72950	67630-50F80-03	
		04007-73150	67630-50F90-02	
		04007-73250	67630-50F90-03	
		04007-73350	67630-50F90-B5	
		04007-73450	67630-50F90-C3	
		04007-73550	67630-50G00-A0	
		04007-73650	67630-50G00-A1	
		04007-73750	67630-50G20-02	
		04007-73850	67630-50G20-03	
		04007-73950	67630-50G40-A0	
		04007-77150	67630-50G40-A1	
		04007-77250	67630-50G50-A0	
		04007-77350	67630-50G50-A1	
		04007-77450	67630-50G70-A0	
		04007-77550	67630-50G70-A1	
		04007-77650	67630-50J60-02	
		04007-77750	67630-50J60-03	
		04007-77850	67630-50J80-A0	
		04007-77950	67630-50K00-A0	
04007-78150	67630-50M60-24			
04007-78250	67630-50M60-P2			
04007-78350	67630-50M60-S2			
04007-78450	67630-50M60-S3			
04007-78550	67630-50M70-B8			
04007-78650	67630-50M70-C7			
04007-78750	67630-50M80-05			
04007-78850	67630-50M80-06			
04007-78950	67630-50M80-B5			

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Replacement Parts (Continued)

Model	Description	Campaign P/N	EPC (Cataloged) P/N DO NOT ORDER	Quantity
LS 460 LS 600h	Right Rear Door Trim Panel	04007-79150	67630-50M80-C9	1 as needed
		04007-79350	67630-50N00-08	
		04007-79450	67630-50N00-26	
		04007-79550	67630-50N00-D0	
		04007-79650	67630-50N00-P0	
		04007-79750	67630-50N00-28	
		04007-79850	67630-50N20-26	
		04007-79950	67630-50N20-27	
		04007-80150	67630-50N60-A5	
		04007-80250	67630-50N60-A6	
		04007-80350	67630-50N60-B2	
		04007-80450	67630-50N60-C2	
		04007-80550	67630-50N70-A5	
		04007-80650	67630-50N70-B2	
		04007-80750	67630-50N70-C2	
		04007-80850	67630-50N90-03	
		04007-80950	67630-50N90-A9	
		04007-81150	67630-50N90-B2	
		04007-81250	67630-50N90-C8	
		04007-81350	67630-50P20-04	
		04007-81450	67630-50P20-B6	
		04007-81550	67630-50P20-C4	
		04007-81650	67630-50P20-05	
		04007-81750	67630-50P20-08	
		04007-81850	67630-50P20-09	
		04007-81950	67630-50P30-A5	
		04007-82150	67630-50P30-A6	
		04007-82250	67630-50P30-B2	
		04007-82350	67630-50P30-C2	
		04007-82450	67630-50P40-04	
		04007-82550	67630-50P40-B7	
		04007-82650	67630-50P40-C4	
		04007-82750	67630-50P40-05	
		04007-82850	67630-50P40-08	
04007-82950	67630-50P40-09			
04007-83150	67630-5A440-A2			
04007-83250	67630-5A440-A3			
04007-83350	67630-5A440-B1			
04007-83450	67630-5A440-C1			
04007-83550	67630-5A450-A2			
04007-83650	67630-5A450-A3			
04007-83750	67630-5A450-B1			
04007-83850	67630-5A450-C1			

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Replacement Parts (Continued)

Model	Description	Campaign P/N	EPC (Cataloged) P/N DO NOT ORDER	Quantity
LS 460 LS 600h	Left Rear Door Trim Panel	04007-85150	67640-50B81-A2	1 as needed
		04007-85250	67640-50B81-A3	
		04007-85350	67640-50B81-B1	
		04007-85450	67640-50B81-C1	
		04007-85550	67640-50C01-A0	
		04007-85650	67640-50C01-A1	
		04007-85750	67640-50C01-B0	
		04007-85850	67640-50C01-C0	
		04005-18550-A0	67640-50D31-A0	
		04005-18550-A1	67640-50D31-A1	
		04005-18550-B0	67640-50D31-B0	
		04005-18550-C0	67640-50D31-C0	
		04005-18650-A0	67640-50D41-A0	
		04005-18650-A1	67640-50D41-A1	
		04005-18650-B0	67640-50D41-B0	
		04005-18650-C0	67640-50D41-C0	
		04005-18750-A0	67640-50D51-A0	
		04005-18750-A1	67640-50D51-A1	
		04005-18750-B0	67640-50D51-B0	
		04005-18750-C0	67640-50D51-C0	
		04005-18850-A0	67640-50D61-A0	
		04005-18850-A1	67640-50D61-A1	
		04005-18850-B0	67640-50D61-B0	
		04005-18850-C0	67640-50D61-C0	
		04007-85950	67640-50D81-A0	
		04007-86150	67640-50D81-A1	
		04007-86250	67640-50D81-B0	
		04007-86350	67640-50D81-C0	
		04005-18950-A0	67640-50D91-A2	
		04005-18950-A1	67640-50D91-A3	
		04005-18950-B0	67640-50D91-B1	
		04005-18950-C0	67640-50D91-C1	
		04005-19150-A0	67640-50E01-A2	
		04005-19150-A1	67640-50E01-A3	
		04005-19150-B0	67640-50E01-B1	
		04005-19150-C0	67640-50E01-C1	
04007-86450	67640-50E11-A0			
04007-86550	67640-50E11-A1			
04007-86650	67640-50E11-B0			
04007-86750	67640-50E11-C0			
04007-86850	67640-50E21-A0			
04007-86950	67640-50E21-A1			
04007-87150	67640-50E21-B0			

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Replacement Parts (Continued)

Model	Description	Campaign P/N	EPC (Cataloged) P/N DO NOT ORDER	Quantity
LS 460 LS 600h	Left Rear Door Trim Panel	04007-87250	67640-50E21-C0	1 as needed
		04007-87350	67640-50F80-02	
		04007-87450	67640-50F80-03	
		04007-87550	67640-50F90-02	
		04007-87650	67640-50F90-03	
		04007-87750	67640-50F90-B5	
		04007-87850	67640-50F90-C3	
		04007-87950	67640-50G00-A0	
		04007-88150	67640-50G00-A1	
		04007-88250	67640-50G20-02	
		04007-88350	67640-50G20-03	
		04007-88450	67640-50G40-A0	
		04007-88550	67640-50G40-A1	
		04007-88650	67640-50G50-A0	
		04007-88750	67640-50G50-A1	
		04007-88850	67640-50J60-02	
		04007-88950	67640-50J60-03	
		04007-89150	67640-50J80-A0	
		04007-89250	67640-50K00-A0	
		04007-89350	67640-50M60-24	
		04007-89450	67640-50M60-P2	
		04007-89550	67640-50M60-S2	
		04007-89650	67640-50M60-S3	
		04007-89750	67640-50M70-B8	
		04007-89850	67640-50M70-C7	
		04007-89950	67640-50M80-05	
		04007-90150	67640-50M80-06	
		04007-90250	67640-50M80-B5	
		04007-90350	67640-50M80-C9	
		04007-90450	67640-50N00-08	
		04007-90550	67640-50N00-26	
		04007-90650	67640-50N00-D0	
		04007-90750	67640-50N00-S0	
		04007-90850	67640-50N00-28	
04007-90950	67640-50N20-26			
04007-91150	67640-50N20-27			
04007-91250	67640-50N60-A5			
04007-91350	67640-50N60-A6			
04007-91450	67640-50N60-B2			
04007-91550	67640-50N60-C2			
04007-91650	67640-50N70-A5			
04007-91750	67640-50N70-B2			
04007-91850	67640-50N70-C2			

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Replacement Parts (Continued)

Model	Description	Campaign P/N	EPC (Cataloged) P/N DO NOT ORDER	Quantity
LS 460 LS 600h	Left Rear Door Trim Panel	04007-87250	67640-50E21-C0	1 as needed
		04007-87350	67640-50F80-02	
		04007-87450	67640-50F80-03	
		04007-87550	67640-50F90-02	
		04007-87650	67640-50F90-03	
		04007-87750	67640-50F90-B5	
		04007-87850	67640-50F90-C3	
		04007-87950	67640-50G00-A0	
		04007-88150	67640-50G00-A1	
		04007-88250	67640-50G20-02	
		04007-88350	67640-50G20-03	
		04007-88450	67640-50G40-A0	
		04007-88550	67640-50G40-A1	
		04007-88650	67640-50G50-A0	
		04007-88750	67640-50G50-A1	
		04007-88850	67640-50J60-02	
		04007-88950	67640-50J60-03	
		04007-89150	67640-50J80-A0	
		04007-89250	67640-50K00-A0	
		04007-89350	67640-50M60-24	
		04007-89450	67640-50M60-P2	
		04007-89550	67640-50M60-S2	
		04007-89650	67640-50M60-S3	
		04007-89750	67640-50M70-B8	
		04007-89850	67640-50M70-C7	
		04007-89950	67640-50M80-05	
		04007-90150	67640-50M80-06	
		04007-90250	67640-50M80-B5	
		04007-90350	67640-50M80-C9	
		04007-90450	67640-50N00-08	
		04007-90550	67640-50N00-26	
		04007-90650	67640-50N00-D0	
		04007-90750	67640-50N00-S0	
		04007-90850	67640-50N00-28	
04007-90950	67640-50N20-26			
04007-91150	67640-50N20-27			
04007-91250	67640-50N60-A5			
04007-91350	67640-50N60-A6			
04007-91450	67640-50N60-B2			
04007-91550	67640-50N60-C2			
04007-91650	67640-50N70-A5			
04007-91750	67640-50N70-B2			
04007-91850	67640-50N70-C2			

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Replacement Parts (Continued)

Model	Description	Campaign P/N	EPC (Cataloged) P/N DO NOT ORDER	Quantity
LS 460 LS 600h	Left Rear Door Trim Panel	04007-91950	67640-50N90-03	1 as needed
		04007-92150	67640-50N90-A9	
		04007-92250	67640-50N90-B2	
		04007-92350	67640-50N90-C8	
		04007-92450	67640-50P20-04	
		04007-92550	67640-50P20-B6	
		04007-92650	67640-50P20-C4	
		04007-92750	67640-50P20-05	
		04007-92850	67640-50P20-08	
		04007-92950	67640-50P20-09	
		04007-93150	67640-50P30-A5	
		04007-93250	67640-50P30-A6	
		04007-93350	67640-50P30-B2	
		04007-93450	67640-50P30-C2	
		04007-93550	67640-50P40-04	
		04007-93650	67640-50P40-B7	
		04007-93750	67640-50P40-C4	
		04007-93850	67640-50P40-05	
		04007-93950	67640-50P40-08	
		04007-94150	67640-50P40-09	
		04007-94250	67640-5A440-A2	
		04007-94350	67640-5A440-A3	
		04007-94450	67640-5A440-B1	
		04007-94550	67640-5A440-C1	
		04007-94650	67640-5A450-A2	
04007-94750	67640-5A450-A3			
04007-94850	67640-5A450-B1			
04007-94950	67640-5A450-C1			

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Replacement Parts (Continued)

Model	Description	Campaign P/N	EPC (Cataloged) P/N DO NOT ORDER	Quantity
LS 460 LS 600h	Console Box Assembly	04007-46150-A0	58810-50060-A0	1 as needed
		04007-46150-A1	58810-50060-A1	
		04007-46150-B0	58810-50060-B0	
		04007-46150-C0	58810-50060-C0	
		04007-46150-C1	58810-50060-C1	
		04007-46250-A0	58810-50061-A0	
		04007-46250-A1	58810-50061-A1	
		04007-46250-B0	58810-50061-B0	
		04007-46250-C0	58810-50061-C0	
		04007-46250-C1	58810-50061-C1	
		04007-46350-A0	58810-50070-A0	
		04007-46350-A1	58810-50070-A1	
		04007-46350-B0	58810-50070-B0	
		04007-46350-C0	58810-50070-C0	
		04007-46450-A0	58810-50120-A2	
		04007-46450-A1	58810-50120-A3	
		04007-46450-B0	58810-50120-B1	
		04007-46450-C0	58810-50120-C1	
		04007-46550-A0	58810-50140-A0	
		04007-46650-A0	58810-50250-A0	
		04007-46650-A1	58810-50250-A1	
		04007-46650-B0	58810-50250-B0	
		04007-46650-C0	58810-50250-C0	
		04007-46750-A0	58810-50251-A0	
		04007-46750-A1	58810-50251-A1	
		04007-46750-B0	58810-50251-B0	
		04007-46750-C0	58810-50251-C0	
		04007-46850-C0	58810-50450-28	
		04007-46850-C1	58810-50450-29	
		04007-46850-C2	58810-50450-40	
		04007-46850-A0	58810-50450-A5	
		04007-46850-B0	58810-50450-B0	
		04007-46850-F0	58810-50450-F0	
04007-46950-C0	58810-50461-22			
04007-46950-C1	58810-50461-23			
04007-46950-A0	58810-50461-A5			
04007-46950-B0	58810-50461-B0			
04007-46950-F0	58810-50461-F0			

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Replacement Parts (Continued)

Model	Description	Campaign P/N	EPC (Cataloged) P/N DO NOT ORDER	Quantity
LS 460 LS 600h	Console Box Rear Panel	04007-45150-A0	58903-50040-A0	1 as needed
		04007-45150-A1	58903-50040-A1	
		04007-45150-A2	58903-50040-A4	
		04007-45150-B0	58903-50040-B0	
		04007-45150-C0	58903-50040-C0	
		04007-45250-B0	58903-50050-B1	
		04007-45250-E0	58903-50050-E1	
		04007-45250-E1	58903-50050-L2	
		04007-45250-E2	58903-50050-E5	
		04007-45250-E3	58903-50050-L3	
		04007-45250-E4	58903-50050-L5	
		04007-45550-A0	58903-50250-A1	
		04007-45550-B0	58903-50250-B0	
		04007-45550-C0	58903-50250-C0	
		04007-45550-F0	58903-50250-F0	
		04007-45650-C0	58903-50280-C0	
		04007-45650-C1	58903-50280-C1	
		04007-45650-C2	58903-50280-C2	
		04007-45650-C3	58903-50280-C4	
		04007-45650-E0	58903-50280-E0	
	04007-45650-E1	58903-50280-E1		
	04007-45650-E2	58903-50280-E2		
	04007-45650-E3	58903-50280-E8		
	04007-45650-F0	58903-50280-F1		
	Driver Side Lower Instrument Panel	04007-47150-A0	55402-50140-A2	1 as needed
		04007-47150-A1	55402-50140-A3	
		04007-47150-B0	55402-50140-B1	
		04007-47150-C0	55402-50140-C1	
		04007-47150-A2	55402-50140-A4	
	Glove Box Assembly	04007-48150-A0	55506-50130-A0	1 as needed
		04007-48150-A1	55506-50130-A1	
		04007-48150-B0	55506-50130-B0	
		04007-48150-C0	55506-50130-C0	
04007-48250-A0		55550-50190-A1		
04007-48250-A1		55550-50190-A3		
04007-48250-B0		55550-50190-B1		
04007-48250-C0		55550-50190-C1		
04007-48350-A0		55550-50311-A0		
04007-48350-A1		55550-50311-A1		
04007-48350-B0		55550-50311-B0		
04007-48350-C0	55550-50311-C0			

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Replacement Parts (Continued)

Model	Description	Campaign P/N	EPC (Cataloged) P/N DO NOT ORDER	Quantity
IS 250/350	Right Front Door Trim Panel	04005-19353-A0	67610-53471-A0	1 as needed
		04005-19353-B0	67610-53471-B0	
		04005-19353-C0	67610-53471-C0	
		04005-19553-A0	67610-53491-A0	
		04005-19553-B0	67610-53491-B0	
		04005-19553-C0	67610-53491-C0	
		04005-19453-A0	67610-53511-A0	
		04005-19453-B0	67610-53511-B0	
		04005-19453-C0	67610-53511-C0	
		04005-19653-A0	67610-53521-A0	
		04005-19653-B0	67610-53521-B0	
		04005-19653-C0	67610-53521-C0	
		04007-95153	67610-53562-A0	
		04007-95253	67610-53562-B0	
		04007-95353	67610-53562-C0	
		04007-95453	67610-53572-A0	
		04007-95553	67610-53572-B0	
		04007-95653	67610-53572-C0	
		04007-95753	67610-53581-A0	
		04007-95853	67610-53581-B0	
		04007-95953	67610-53581-C0	
		04007-96153	67610-53591-A0	
		04007-96253	67610-53591-B0	
		04007-96353	67610-53591-C0	
		04007-96453	67610-53600-A1	
		04007-96553	67610-53600-B1	
		04007-96653	67610-53600-C1	
	04007-96753	67610-53610-C1		
	04007-96853	67610-53620-A1		
	04007-96953	67610-53620-B1		
	04007-97153	67610-53620-C1		
	04007-97253	67610-53630-A1		
	04007-97353	67610-53630-B1		
	04007-97453	67610-53630-C1		
04007-97553	67610-53850-C0			
04007-97653	67610-53890-C0			
04005-19853-A0	67620-53481-A0			
04005-19853-B0	67620-53481-B0			
04005-19853-C0	67620-53481-C0			
04005-20153-A0	67620-53501-A0			
04005-20153-B0	67620-53501-B0			
04005-20153-C0	67620-53501-C0			
04005-19953-A0	67620-53521-A0			
	Left Front Door Trim Panel			

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Replacement Parts (Continued)

Model	Description	Campaign P/N	EPC (Cataloged) P/N DO NOT ORDER	Quantity
IS 250/350	Left Front Door Trim Panel	04005-19953-B0	67620-53521-B0	1 as needed
		04005-19953-C0	67620-53521-C0	
		04005-20253-A0	67620-53531-A0	
		04005-20253-B0	67620-53531-B0	
		04005-20253-C0	67620-53531-C0	
		04007-98153	67620-53562-A0	
		04007-98253	67620-53562-B0	
		04007-98353	67620-53562-C0	
		04007-98453	67620-53572-B0	
		04007-98553	67620-53581-A0	
		04007-98653	67620-53581-B0	
		04007-98753	67620-53581-C0	
		04007-98853	67620-53591-A0	
		04007-98953	67620-53591-B0	
		04007-99153	67620-53591-C0	
		04007-99253	67620-53600-A1	
		04007-99353	67620-53600-B1	
		04007-99453	67620-53600-C1	
		04007-99553	67620-53610-C1	
		04007-99653	67620-53620-A2	
		04007-99753	67620-53620-B2	
		04007-99853	67620-53620-C2	
		04007-99953	67620-53630-A2	
		04007-1A153	67620-53630-B2	
	04007-1A253	67620-53630-C2		
	04007-1A353	67620-53880-C0		
	04007-1A453	67620-53A70-C0		
	Right Rear Door Trim Panel	04005-20353-A0	67630-53241-A0	
		04005-20353-B0	67630-53241-B0	
		04005-20353-C0	67630-53241-C0	
		04005-20453-A0	67630-53261-A0	
		04005-20453-B0	67630-53261-B0	
		04005-20453-C0	67630-53261-C0	
		04005-20553-A0	67630-53281-A0	
		04005-20553-B0	67630-53281-B0	
		04005-20553-C0	67630-53281-C0	
04007-1B153		67630-53430-C0		
04007-1B253		67630-53500-01		
04007-1B353		67630-53500-A9		
04007-1B453	67630-53500-B5			
04007-1B553	67630-53500-C6			
04007-1B653	67630-53510-A8			
04007-1B753	67630-53510-A9			

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Replacement Parts (Continued)

Model	Description	Campaign P/N	EPC (Cataloged) P/N DO NOT ORDER	Quantity
IS 250/350	Right Rear Door Trim Panel	04007-1B853	67630-53510-B5	1 as needed
		04007-1B953	67630-53510-C6	
		04007-1C153	67630-53540-C0	
	Left Rear Door Trim Panel	04005-20653-A0	67640-53241-A0	
		04005-20653-B0	67640-53241-B0	
		04005-20653-C0	67640-53241-C0	
		04005-20753-A0	67640-53261-A0	
		04005-20753-B0	67640-53261-B0	
		04005-20753-C0	67640-53261-C0	
		04005-20853-A0	67640-53281-A0	
		04005-20853-B0	67640-53281-B0	
		04005-20853-C0	67640-53281-C0	
		04007-1D153	67640-53430-C0	
		04007-1D253	67640-53490-01	
		04007-1D353	67640-53490-A9	
		04007-1D453	67640-53490-B5	
		04007-1D553	67640-53490-C6	
		04007-1D653	67640-53500-A8	
		04007-1D753	67640-53500-A9	
		04007-1D853	67640-53500-B5	
04007-1D953	67640-53500-C6			
04007-1E153	67640-53530-C0			

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Technical Instructions (Repair Procedures)

For ES 350, GS 200t/350/450h and GS F, technical instructions can be found in L-SB-0011-15, please refer to TIS for additional information. For LS 460/600h, IS 250/350, IS 250C/350C and IS F, technical instructions can be found in L-SB-0041-15, please refer to TIS for additional information.

Customer-Paid Repairs or Replacement of Components

If a customer has previously paid for the repair to address the condition described above, please have them mail a copy of the repair order, proof-of-payment, and proof-of-ownership to the following address for reimbursement consideration:

**Lexus Customer Assistance Center
Lexus, a Division of Toyota Motor North America
P O Box 259001 – SSC/CSP Reimbursements
Plano, Texas 75025-9001**

The customer name, address, and telephone number(s) should be included in the request. The customer should allow 4-6 weeks for processing.

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