



# SERVICE CAMPAIGN

# CAMPAIGN BULLETIN

Murano Cross-Cabriolet Soft Top  
 Voluntary Service Campaign – **Expiration Notice**

Reference: P1258, P1261  
 Date: January 25, 2019

**Attention: Dealer Principal, Sales, Service & Parts Managers**

Affected Models/Years:	Affected Population:	Dealer Inventory:	SERVICE COMM Expiration date:	Stop Sale In Effect
2011-2012 Murano	N/A	N/A	<b>January 25, 2019</b>	<b>NO</b>

**\*\*\*\*\* Campaign Status Update \*\*\*\*\***

Nissan launched these related Voluntary Service Campaigns in January 2012 on certain 2011-2012 Murano Cross-Cabriolet vehicles to offer customers the opportunity to have several components of the convertible top inspected and, where necessary, adjusted and/or replaced at no charge to the customer for parts and labor.

Parts specified for these campaigns are no longer available. Thus, **these Voluntary Service Campaigns will expire on January 25, 2019**. Vehicles presented for repair after this date will **not** be covered by these service campaigns and any repairs will be performed at customer expense.

**\*\*\*\*\* What Dealers Should Do\*\*\*\*\***

1. Service Comm will deactivate P1258 and P1261 on any unrepaired VINs on January 25, 2019.
  - Repair orders must be opened on or before January 25, 2019
  - Dealers should submit any outstanding claims as soon as possible.
  - No further dealer action is required

**\*\*\*\*\* Release Schedule \*\*\*\*\***

<b>Repair</b>	<ul style="list-style-type: none"> <li>• Campaign bulletins <b>NTB12-002 and NTB12-003</b> will be updated to reflect expiration of this voluntary service campaign. Please discard older copies.</li> </ul>
<b>Owner Notification</b>	<ul style="list-style-type: none"> <li>• No expiration notice is being sent to customers.</li> </ul>

**NISSAN NORTH AMERICA, INC.**  
 Aftersales DIVISION