

**Mack Models**

Mack Model	Conventional , CHU - Pinnacle, Axle back , CXU - Pinnacle, Axle front , GU - Granite , TD - Titan
-------------------	---

Engine family

Engine family	Mack , MP7 , MP8 , MP10
---------------	-------------------------

Emission Standard

Emission Standard	US10 , US10+OBD13 , US14 , US15 , US16
-------------------	--

**** SOLUTION ****

Title	<i>Expired - Refer To K45673535 - Mack Chassis SNM15-002b mDRIVE Transmission Service Strategy (Revised failure mode descriptions)</i>
-------	--

Cause	Notification that TMAC/Warranty has been receiving many complete transmissions for repairs that could have been addressed with one of the four options listed in the Mack SNM15-002b mDRIVE Transmission Service Strategy (Revised failure mode descriptions).
-------	--

Solution	Refer to the Mack SNM15-002b mDRIVE Transmission Service Strategy (Revised failure mode descriptions) here
----------	--

NA_Sister solutions	K45673535 - New solution
---------------------	--

Solution visibility	Dealer distribution
---------------------	---------------------

Function(s)/component(s) affected

Function affected	transmission , Documentation , SNM
-------------------	------------------------------------

Function Group

Function Group	431 gearbox, manual
----------------	---------------------

Customer effect

Main customer effect	diagnostics/methodology
----------------------	-------------------------

Administration

Author	ut01793
--------	---------

Last modified by	RU4469V
------------------	---------

Creation date	04-02-2016 22:02
---------------	------------------

Date of last update	14-01-2019 21:01
---------------------	------------------

Status	<i>Expired</i>
--------	----------------