

Vehicle Stuck in ACCESSORY Mode and Unable to Fully Shut Down

AFFECTED VEHICLES

Year	Model	Trim
2016-19	Pilot	All with 6-speed A/T
2017-19	Ridgeline	All with 6-speed A/T

We're getting reports of vehicles being stuck in ACCESSORY mode and unable to fully shut down. When this happens, the audio unit stays on, the ENGINE START/STOP button blinks, the gear position indicator doesn't show **P**, and the doors won't lock.

We've found the root cause to be an incorrectly adjusted shift cable. To fix this issue, adjust the cable according to the service information.

If that works, you're good to go. If it doesn't, then continue with normal system troubleshooting.