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Sent on	01	02	2019	Expires on	01	16	2019
From	Parts and Service Division						
Subject	Request for Visit: 2019 RDX Front Brake Noise (Zone 3)						

PRIORITY/ACTION REQUIRED

To: All Acura Service Managers/Consultants
From: Technical Research & Support Group
RE: Request for Visit: 2019 RDX Front Brake Noise

**This message is solely directed to Acura dealership personnel; please handle accordingly.
Print this i/N message and provide a copy to the Shop Foreman and all Service Consultants.**

Background

American Honda Motor Co., Inc. (AHM) is investigating certain 2019 RDXs with a client complaint of the front brake noise when applying the brake lightly. The noise can be described as squeak or squeal. To fully understand the cause of this condition, AHM would like to inspect the vehicle prior to you attempting a repair of any kind.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirements:

1. Must be able to duplicate the issue.
2. No previous repair to the front brakes.

Action Required

If you have or know of such a vehicle, please call the Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.