

View Message

Sent on	01	02	2019	Expires on	01	16	2019
From	Parts and Service Division						
Subject	Request for Parts: 2019 RDX Timing Chain Case Cover Oil Leak						

PRIORITY/ACTION REQUIRED

To: All Acura Service Managers/Consultants
From: Technical Research & Support Group
RE: Request for Parts: 2019 RDX Timing Chain Case Cover Oil Leak

This message is solely directed to Acura dealership personnel; please handle accordingly.
Print this i/N message and provide a copy to the Shop Foreman and all Service Consultants.

Background

American Honda Motor Co., Inc. (AHM) is investigating certain 2019 RDXs with a client complaint of leak from the timing chain case cover. To fully understand the cause of this condition, AHM would like to collect specific parts from the vehicle prior to you attempting a repair of any kind.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirements:

1. Vehicle must be within the VIN range below:
5J8TC1...000052 to 5J8TC1...000292
2. Must confirm leak from the tensioner cover.
3. No attempt has been made to repair this issue.

Action Required

If you have or know of such a vehicle, please call Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.