

SERVICE POLICY LETTER

Reference number:	SPL-30-1163	Issued: 24 September, 2018
Subject:	DBS Superleggera Essential Aftersales Launch Information	
Applicable to:	All Dealers	
Distribute to:	After Sales Manager Executive Manager Service Manager Sales Manager	Warranty Staff Technician(s) Parts Staff

Dear Colleagues,

Deliveries of DBS Superleggera start very soon. We would like to give you all of the important information about related After Sales elements:

- New Features
- Tools and Equipment
- Maintenance and Support Documentation
- Technical Support, ePDI, ePDR and Warranty



New Unique Features for DBS Superleggera

Carbon Ceramic Brakes

Carbon Ceramic Brakes are fitted as standard on DBS Superleggera.

Wheels and Tyres

	Front	Rear
Size	9.5J X 21	11.5J X 21
Tyre Size	265/35 R21	305/30 R21
Tyre Pressure.....	2.6 Bar (38 Psi)	2.8 Bar (42 Psi)

Unique Tools and Equipment

The mandatory requirements for the repair and maintenance of DBS Superleggera follow:

Special Tools

The special tools for DB11 are suitable for DBS Superleggera, refer to SPL-18-1021 for more information.

Vehicle Protection Kit (43-28469)

The DB11 vehicle protection kit is suitable for DBS Superleggera.

Vehicle Interior Protection Kit (43-28667)

The universal interior protection kit is available for DBS Superleggera.

Maintenance and Support Documentation

Workshop Manual and Repair Operation Times

The Workshop Manual will be available in the DBS Superleggera Workshop Manual.

Electrical Information Manual

The 3D System Views, 3D Component Locations, (PDF) Network and Wiring Diagrams for DBS Superleggera will be added to DBS Superleggera Electrical Information on DCS.

Module Software Procedures (MSP)

The 3D MSP Manual for DB11 is applicable to all DBS Superleggera variants. This can be found in Workshop Information on DCS. We recommend that you refer to the User Guide before you use the 3D MSP Manual.

The Parts Manual

A new Parts Catalogue has been written for the new DBS Superleggera. The 3D Parts Catalogue has been constructed to work in HTML5 and will function correctly in all internet browsers.

AMDS 2.0

AMDS 2.0 has support for DBS Superleggera. It will be updated when necessary to include new features.

Maintenance Sheet

The maintenance sheet for DBS Superleggera will be available on the DCS portal in: After Sales>Dealer Support>DBS Superleggera>Forms>Vehicle Maintenance Sheet.

Technical Support, ePDI, ePDR and Warranty**Technical Support**

If you need technical support for DBS Superleggera, please use the usual AskAmtech email address, phone numbers, contacts and the TSR process.

ePDI

The online ePDI system has been updated to include DBS Superleggera.

ePDR

The ePDR system is Aston Martin's primary early warning system. It lets us identify new technical problems quickly. Please tell your Aston Martin technicians to send an EPDR in less than 24 hours of finding a problem with a vehicle during its life. EPDRs must include problem, root cause and a solution and include a photo of the problem. Please do this without delay to make sure that Aston Martin can resolve quality concerns quickly.

Warranty Claim Submissions

Send all Warranty claims for zero-month warranty or PDI repairs in less than 24 hours so that we can catch all "Emerging Issue" (EI) trends. Please submit all Warranty claims through DCS Classic in the usual way.

If you have any questions about this Policy Letter, please speak to Client Services - Technical on Tel: +44 (0) 1926 644720.

Thank you for your continued support.

Yours faithfully



Phil Eaglesfield

Director of Client Services