



Technical Journal

TITLE:

New Remote Controls and Shells

REF NO: TJ 30794.2.0	ISSUING DEPARTMENT: Technical Service	CAR MARKET: United States and Canada	
PARTNER: 3 US 7510 Volvo Car USA		ISSUE DATE: 2018-03-22	STATUS DATE: 2018-04-04
FUNC GROUP: 3669	FUNC DESC: Miscellaneous	Page 1 of 4	

“Right first time in Time”

Attachment

File Name	File Size
TJ30794.jpg	0.4421 MB

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
234							2017-9999		0000350-9999999	201617-999952
235							2017-9999		0000160-9999999	201624-999952
236							2017-9999		0000098-9999999	201646-999952
238							2018-9999		0000162-9999999	201646-999952
256							2016-9999		0000561-9999999	201505-999952

CSC Customer Symptom Codes

Code	Description
1J	Remote control/Mechanical problem/Key unit only
XI	Remote control/Does not work

VST Operation Number

VST Operation Number	Description
36635-2	Remote control ignition key replacement



DTC Diagnostic Trouble Codes

Rows beginning with * are modified

Note! If using a printed copy of this Technical Journal, first check for the latest online version.

Text

DESCRIPTION:

The remote control shell fastening concept has been changed to solve issues with the shells coming loose.

Remote controls and shells of the new design are not compatible with remote controls and shells of old design, and vice versa.

If a remote control or shells of old design is replaced with a new part of the new design then the corresponding remote control or shells also needs to be exchanged to the new design.

To identify which design a remote control has is easiest done by checking the remote controls 4-digit manufacturing date code.

Remote controls produced from day 1, week 49, year 2016 are of the new design. Date code "1496".

See on the attached picture TJ30794.jpg where the 4-digit date code is placed on the remote control.

The date code is decoded this way:

Digit 1 = Week day

Digit 2 & 3 = Week

Digit 4 = Year

For example date code "1496" = Day 1, Week 49, Year 2016.

To identify design on spare parts, see table below:

Old design P/N	New design P/N	Description	Part Description
31419648, 31419911	31652163	Remote Control	434MHz Standard
31419657, 31419918	31652166	Remote Control	434MHz Inscription, R-DESIGN, First Edition
31414981	31659802	Remote Control	434MHz Red Key
31419415, 31419664	31652171	Shell	Standard
39834328, 31419659	31652172	Shell	Charcoal S
39834329, 31419660	31652173	Shell	Blonde
39834330, 31419661	31652174	Shell	Amber
39834331, 31419662	31652175	Shell	R-Design
31419693	31652191	Shell	Maroon B
31428946	31659798	Shell	Red Key
31439211	31659816	Shell	Flame Birch Wood
31439212	31659817	Shell	Linear Wood
31419923	31652207	Shell	Blonde Excellence
31419924	31652208	Shell	Charcoal Excellence
31489105	31652209	Shell	First Edition

**SERVICE:**

If a remote control or shells of old design is replaced with a new part of the new design then the corresponding remote control or shells also needs to be exchanged to the new design.

Only the damaged remote and shells need to be replaced.

VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report" and sub concern area "Support Not Needed", use function group 3669.

To view TJ attachment continue to next page. This TJ has one attachment.

