



Technical Journal

TITLE:

Remote Control Key No function

REF NO: TJ 33031	ISSUING DEPARTMENT: Technical Service	CAR MARKET: United States and Canada	
PARTNER: 3 US 7510 Volvo Car USA		ISSUE DATE: 2018-10-25	STATUS DATE: 2018-10-26
FUNC GROUP: 3666	FUNC DESC: Access (central locking & remote)	Page 1 of 3	

“Right first time in Time”

Attachment

File Name	File Size
TJ33031.JPG	0.1052 MB

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
224							2019-9999		-	201835-999952
225							2019-9999		-	201817-999952
234							2017-9999		-	201617-999952
235							2017-9999		-	201624-999952
236							2017-9999		-	201646-999952
238							2018-9999		-	201709-999952
246							2018-9999		-	201717-999952
256							2016-9999		-	201505-999952
536							2019-9999		-	201746-999952

CSC Customer Symptom Codes

Code	Description
3D	Accessory installation/Accessory installation
7B	Starting/Engine does not start/Engine does not turn/No clicking sound at start attempt
BE	Starting/Engine does not start/Engine does not turn/Unsure when/at all times
BF	Starting/Engine does not start/Engine does not turn/Clicking sound at start attempt
XI	Remote control/Does not work



VST Operation Number

VST Operation Number	Description
36004-2	Software control module downloading
99400	General reimbursement acc. to TJ (battery check)

DTC Diagnostic Trouble Codes

Rows beginning with * are modified

Note! If using a printed copy of this Technical Journal, first check for the latest online version.

Text

DESCRIPTION:

If remote control key is not detected by the car and shows message in DIM “Car key not found” **or** if functions such as lock/unlock are not working, please follow advice under “**Service**”.

SERVICE:

If remote control key lock/unlock and/or keyless functions are not working but the car is detecting the remote control key while placed in the cup holder next to the antenna (see attached picture “TJ33031.jpg”), please **measure voltage** of the battery in the remote control key, if remote control key battery is not OK replace battery, **the battery voltage should be between 2.4-3.3 volt to be OK.**

If remote control key lock/unlock and/or keyless functions are not working and the remote control key **is NOT** detected while placed in the cup holder next to the antenna (see attached picture “TJ33031.jpg”), please erase all concerned remote control keys and reprogram them to the car by downloading the “Keyless Vehicle Key application” through VIDA.

VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area “Vehicle Report” and sub concern area “Support not needed”, use function group 3666.

To view TJ attachment continue to next page. This TJ has one attachment.

