VOLVO CAR SERVICE AND PARTS BUSINESS



Technical Journal

TITLE: CCSM knob, noise when pushing/turning

REF NO:	ISSUING DEPARTMENT:	CAR MARKET:	
TJ 33196.1.0	Technical Service	United States and Canada	
3 US 7	PARTNER:	ISSUE DATE:	STATUS DATE:
	2510 Volvo Car USA	2018-01-30	2018-02-05
FUNC GROUP: 8810	FUNC DESC: Instrument and radio panel	Page	1 of 8

"Right first time in Time"

Attachment

File Name	File Size
TJ 33196.pdf	2.3576 MB

Vehicle Type

Туре	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
234						2017-9999		0000350-0999999	201617-999952
235						2018-9999		0000160-0999999	201624-999952
236						2018-9999		0000098-0999999	201646-999952
238						2018-9999		0000161-0999999	201646-999952

CSC Customer Symptom Codes

Code	Description
G6	Instrument panel/dashboard/Squeak/rattle/Glove box lid
G7	Instrument panel/dashboard/Squeak/rattle

VST Operation Number

VST Operation Number	Description
98697-2	Center console module (CCSM) adjust acc. to TJ33196

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DTC Diagnostic Trouble Codes

Text

DESCRIPTION:

If customer complains of a noise when turning or pushing the knob on the CCSM (center console switch module), follow the method under Service.

SERVICE:

Apply tape p/n 1161842 according to method "TJ 33196.pdf".

VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report" and sub concern area "Support not needed", use function group 8810.

To view TJ attachment continue to next page. This TJ has one attachment.

VOLVO	Volvo Car Customer Service	TJ	33196
Title	Center console switch module CCSM	Page	1 (6)
Action	Adjustment	Operation number:	98697-2
Issue Date	e Reason		

Affected	vehicles

2017-11

First issue

1

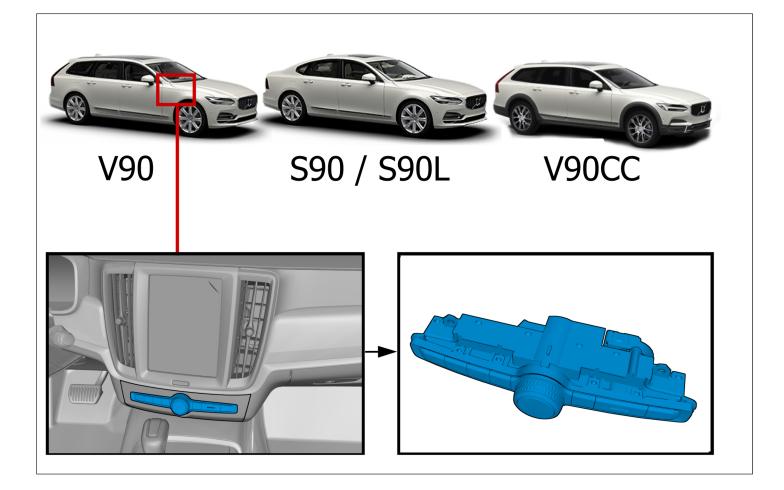
Model year	Model
2017	S90 (17-)
2018	S90L
2018	V90 (17-)
2018	V90 Cross Country

		Materials	
Materials	Qty.	Part No.	Notes
Anti-squeak tape	0.01	1161842	Cut Anti-squeak tape 10mm.x10mm;

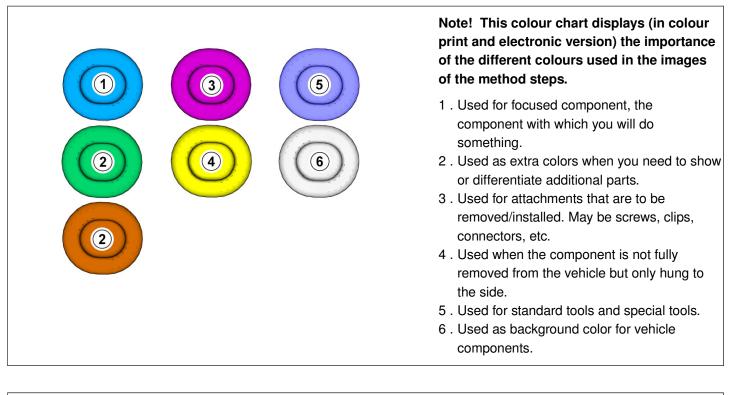
Equipment			
Designation	Part No.		
Interior trim remover			
Tape measure			
Scissors			

Note! Removal steps in this procedure may contain installation details.

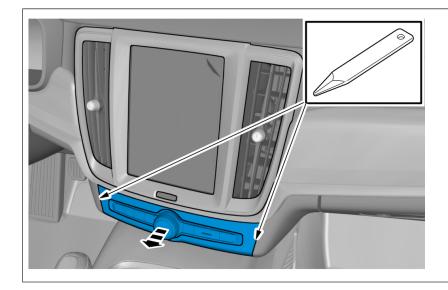
Orientation view



Color symbols



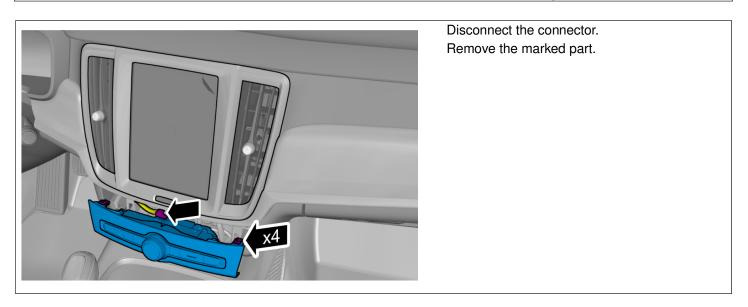
Set the vehicle to Inactive mode, described in user mode, refer to: General Information 3 - Electrical system 30 - General 300 - general

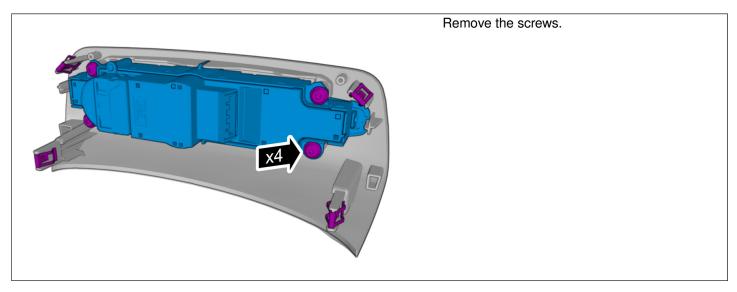


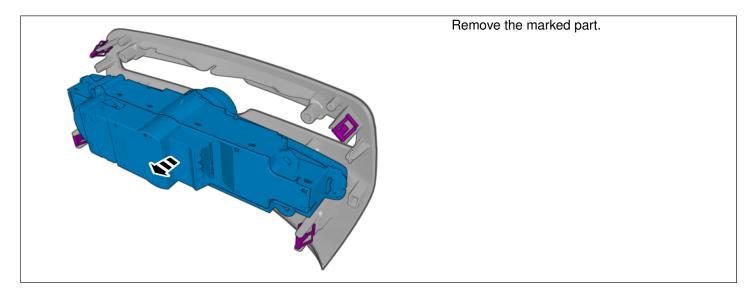
Use: Interior trim remover Remove the part carefully

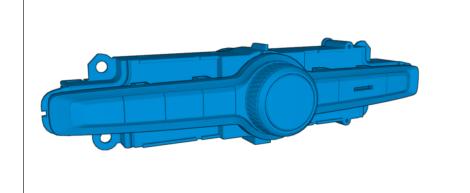
TJ Instruction VCC-508477-2

Page 4 (6)

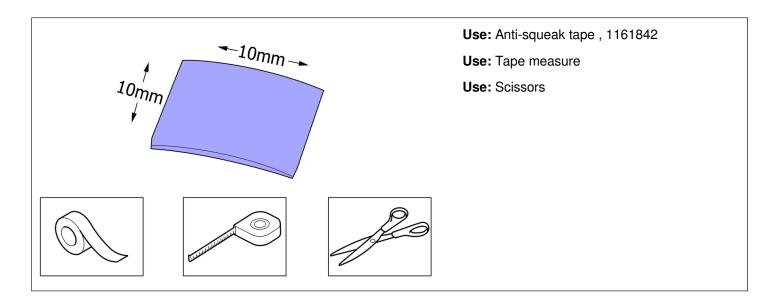


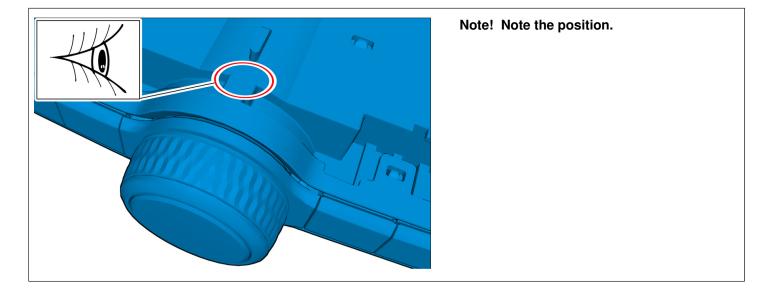


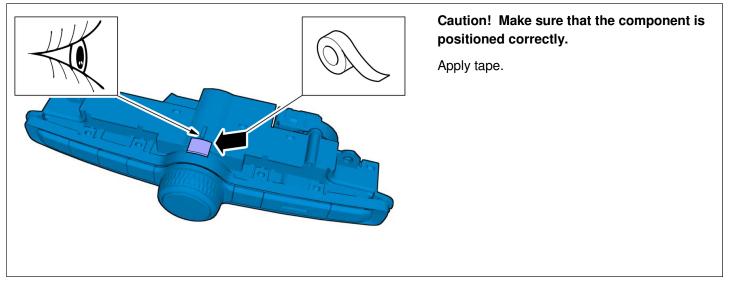




Adjustment







Installation

To install, reverse the removal procedure.