VOLVO CAR SERVICE AND PARTS BUSINESS



Technical Journal

TITLE: Left engine pad click sound

REF NO:	ISSUING DEPARTMENT:		ARKET:
TJ 33442.9.1	Technical Service		s and Canada
3 US 7	PARTNER:	ISSUE DATE:	STATUS DATE:
	/510 Volvo Car USA	2019-09-11	2019-09-17
FUNC GROUP: 2180	FUNC DESC: Engine mounting	Page	1 of 7

"Right first time in Time"

Attachment

File Name	File Size
Click sound TJ33442.wav	5.4025 MB
TJ33442 Lubricate.pptx	1.0869 MB
TJI-514276-1_1_0_en-US.pdf	0.5164 MB
Wurth Graphite Grease.png	0.2641 MB

Vehicle Type

Туре	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
234							2017-2099		-	201617-209952
235							2017-2099		-	201624-209952
236							2017-2099		-	201646-209952
238							2018-2099		-	201646-209952
246							2018-2099		-	201717-209952
256							2016-2099		-	201505-209952

CSC Customer Symptom Codes

Code	Description
F3	Complete vehicle/Unusual noise/During acceleration
F2	Driving/Unusual noise/During acceleration

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VST Operation Number

VST Operation Number	Description
98494-2	Screw engine pad replace acc. to TJ33442

DTC Diagnostic Trouble Codes

Rows beginning with * are modified

Note! If using a printed copy of this Technical Journal, first check for the latest online version.

DESCRIPTION:

If the vehicle has a click sound from the left engine pad during driving, (a metallic click sound from A-pillar area)

Sound file with clicking noise added. (For best sound, use headphones) Follow the advice under "Service".

SERVICE:

Separate the engine pad and lubricate with graphite (see attachment), then follow instruction with new screw and washer. Torque 10 NM.

*Added recommended lubricant

Wurth NI2400 Pure Nickel Anti Sieze Lubricant

VEHICLE REPORT:

Yes, please submit a Vehicle Report if click sound returns after repair. Use concern area "Vehicle Report" and sub concern area "Support not needed", use function group 2180.

To view TJ attachments continue to next page. This TJ has three attachments and one sound file.



VOLVO CHEMICALS PORTAL

PRODUCT PORTFOLIO | INFORMATION | MY PRODUCT LIST | Q SEARCH

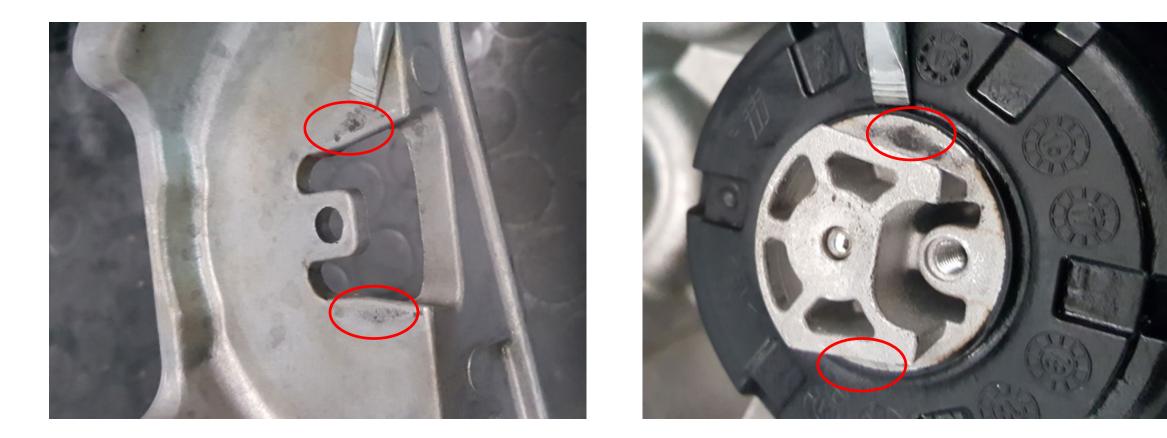
Home + Lubricants + NI 2400 Pure Nickel Anti Sieze Lubricant



NI 2400 Pure Nickel Anti Sieze Lubricant

NI 2400 Pure Nickel Anti Sieze Lubricant, 16 Oz Paste
NI2400 Never-Seez® Pure Nickel Lubricant contains fine particles of nickel, graphite and
other additives to enhance anti-seize performance.
SIZE PART NUMBER OUANTITY
16 FL OZ 0693240016 1 1 + A80.10 LIST
1, Analysis for rited size.

SPA – Left engine pad click sound



Put lubricating grease with graphite on red marked points as in pictures above.

TJ33442

vor	\Box	/olvo Ca	r Customer Service	TJ	Instruction VCC	-514276-1
Title	Fitle Engine Pad Left				Page	1(3)
Action Product fix				Operation number:	98949-2	
Issue 1	Date 2018-1		Reason First issue			

Affected vehicles

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Model year	Model	Engine
2019	S60 (19-)	B4204T23, T26, T27,
		T45
2017, 2018,	S90 (17-)	B4204T20, T23, T26,
2019		T27, T29, T31, T44
		D4204T14, T16, T23,
		T7, T9
2019	V60 (19-)	B4204T23, T26, T27,
		T29, T45, T46
		D4204T14, T16, T4, T9
2019	V60 Cross Country	B4204T23
	(19-)	D4204T14, T4
2017, 2018,	V90 (17-)	B4204T23, T26, T27,
2019		T29, T31, T44
		D4204T14, T16, T23,
		T4, T7, T9
		D420T7
2017, 2018,	V90 Cross Country	B4204T20, T23, T26,
2019		T27, T29
		D4204T14, T23, T7
2018, 2019	XC60 (18-)	B4204T20, T23, T26,
		T27, T29, T44
		D4204T14, T23, T4, T7
2016, 2017,	XC90 (16-)	B4204T20, T23, T26,
2018, 2019		T27, T29
		D4204T11, T14, T23, T6

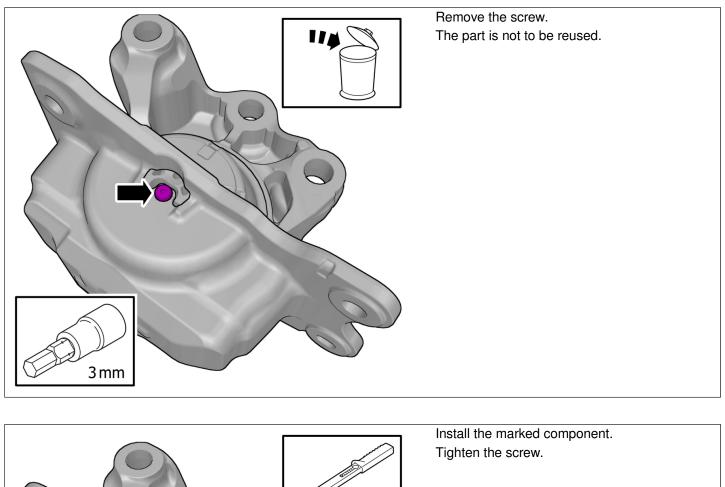
Materials

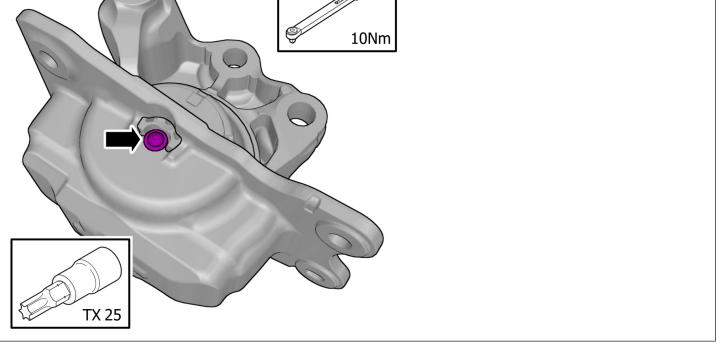
Materials	Qty.	Part No.	Notes
Washer	1.0	986509	
Flange screw	1.0	989857	

Removal

	Note! Removal steps in this procedure may contain installation details.
Color	symbols
	Note! This colour chart displays (in colour print and electronic version) the importance of the different colours used in the images of the method steps.
	 Used for focused component, the component with which you will do something. Used as extra colors when you need to show or differentiate additional parts. Used for attachments that are to be removed/installed. May be screws, clips, connectors, etc. Used when the component is not fully removed from the vehicle but only hung to the side. Used for standard tools and special tools. Used as background color for vehicle components.
	Remove left-hand engine support insulator, refer to:
	Removal, replacement and installation 2 - Engine with mountings and equipment 21 - Engine 218 - engine mounting

TJ Instruction VCC-514276-1





Installation