VOLVO CAR SERVICE AND PARTS BUSINESS



Technical Journal

TITLE: Left engine pad click sound

| REF NO: | ISSUING DEPARTMENT: | | ARKET: |
|---------------------|-------------------------------|-------------|--------------|
| TJ 33442.9.1 | Technical Service | | s and Canada |
| 3 US 7 | PARTNER: | ISSUE DATE: | STATUS DATE: |
| | /510 Volvo Car USA | 2019-09-11 | 2019-09-17 |
| FUNC GROUP: 2180 | FUNC DESC: Engine mounting | Page | 1 of 7 |

"Right first time in Time"

Attachment

| File Name | File Size |
|----------------------------|-----------|
| Click sound TJ33442.wav | 5.4025 MB |
| TJ33442 Lubricate.pptx | 1.0869 MB |
| TJI-514276-1_1_0_en-US.pdf | 0.5164 MB |
| Wurth Graphite Grease.png | 0.2641 MB |

Vehicle Type

| Туре | Eng | Eng Desc | Sales | Body | Gear | Steer | Model Year | Plant | Chassis range | Struc Week Range |
|------|-----|-------------|-------|------|------|-------|------------|-------|---------------|---------------------|
| 234 | | | | | | | 2017-2099 | | - | 201617-209952 |
| 235 | | | | | | | 2017-2099 | | - | 201624-209952 |
| 236 | | | | | | | 2017-2099 | | - | 201646-209952 |
| 238 | | | | | | | 2018-2099 | | - | 201646-209952 |
| 246 | | | | | | | 2018-2099 | | - | 201717-209952 |
| 256 | | | | | | | 2016-2099 | | - | 201505-209952 |

CSC Customer Symptom Codes

| Code | Description |
|------|--|
| F3 | Complete vehicle/Unusual noise/During acceleration |
| F2 | Driving/Unusual noise/During acceleration |

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VST Operation Number

| VST Operation Number | Description |
|----------------------|--|
| 98494-2 | Screw engine pad replace acc. to TJ33442 |

DTC Diagnostic Trouble Codes

Rows beginning with * are modified

Note! If using a printed copy of this Technical Journal, first check for the latest online version.

DESCRIPTION:

If the vehicle has a click sound from the left engine pad during driving, (a metallic click sound from A-pillar area)

Sound file with clicking noise added. (For best sound, use headphones) Follow the advice under "Service".

SERVICE:

Separate the engine pad and lubricate with graphite (see attachment), then follow instruction with new screw and washer. Torque 10 NM.

*Added recommended lubricant

Wurth NI2400 Pure Nickel Anti Sieze Lubricant

VEHICLE REPORT:

Yes, please submit a Vehicle Report if click sound returns after repair. Use concern area "Vehicle Report" and sub concern area "Support not needed", use function group 2180.

To view TJ attachments continue to next page. This TJ has three attachments and one sound file.



VOLVO CHEMICALS PORTAL

PRODUCT PORTFOLIO | INFORMATION | MY PRODUCT LIST | Q SEARCH

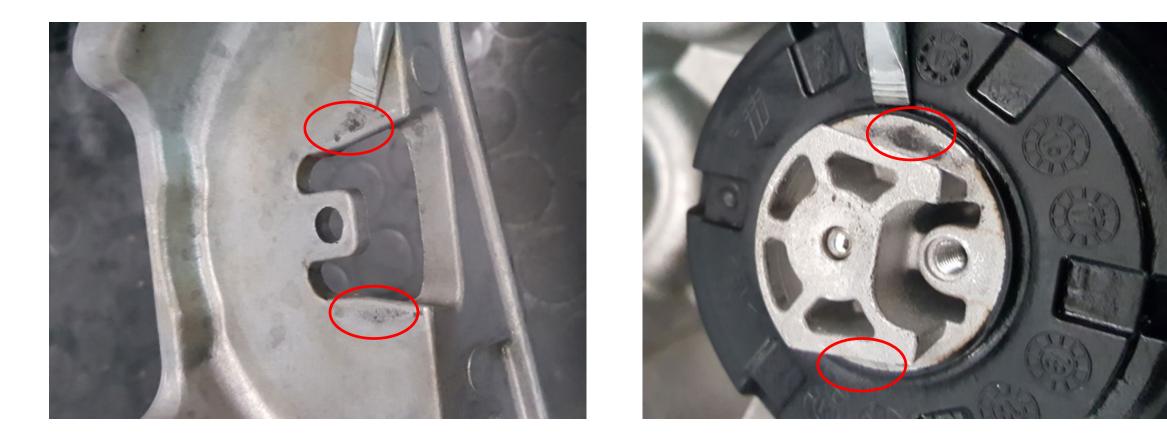
Home + Lubricants + NI 2400 Pure Nickel Anti Sieze Lubricant



NI 2400 Pure Nickel Anti Sieze Lubricant

NI 2400 Pure Nickel Anti Sieze Lubricant, 16 Oz Paste
NI2400 Never-Seez® Pure Nickel Lubricant contains fine particles of nickel, graphite and
other additives to enhance anti-seize performance.
SIZE PART NUMBER OUANTITY
16 FL OZ 0693240016 1 1 + A80.10 LIST
1, Analysis for rited size.

SPA – Left engine pad click sound



Put lubricating grease with graphite on red marked points as in pictures above.

TJ33442

| vor | \Box | /olvo Ca | r Customer Service | TJ | Instruction VCC | -514276-1 |
|--------------------|-----------------------|----------|-----------------------|-------------------|-----------------|-----------|
| Title | Fitle Engine Pad Left | | | | Page | 1(3) |
| Action Product fix | | | | Operation number: | 98949-2 | |
| Issue 1 | Date 2018-1 | | Reason First issue | | | |

Affected vehicles

Г

| Model year | Model | Engine |
|-------------|-------------------|------------------------|
| 2019 | S60 (19-) | B4204T23, T26, T27, |
| | | T45 |
| 2017, 2018, | S90 (17-) | B4204T20, T23, T26, |
| 2019 | | T27, T29, T31, T44 |
| | | D4204T14, T16, T23, |
| | | T7, T9 |
| 2019 | V60 (19-) | B4204T23, T26, T27, |
| | | T29, T45, T46 |
| | | D4204T14, T16, T4, T9 |
| 2019 | V60 Cross Country | B4204T23 |
| | (19-) | D4204T14, T4 |
| 2017, 2018, | V90 (17-) | B4204T23, T26, T27, |
| 2019 | | T29, T31, T44 |
| | | D4204T14, T16, T23, |
| | | T4, T7, T9 |
| | | D420T7 |
| 2017, 2018, | V90 Cross Country | B4204T20, T23, T26, |
| 2019 | | T27, T29 |
| | | D4204T14, T23, T7 |
| 2018, 2019 | XC60 (18-) | B4204T20, T23, T26, |
| | | T27, T29, T44 |
| | | D4204T14, T23, T4, T7 |
| 2016, 2017, | XC90 (16-) | B4204T20, T23, T26, |
| 2018, 2019 | | T27, T29 |
| | | D4204T11, T14, T23, T6 |

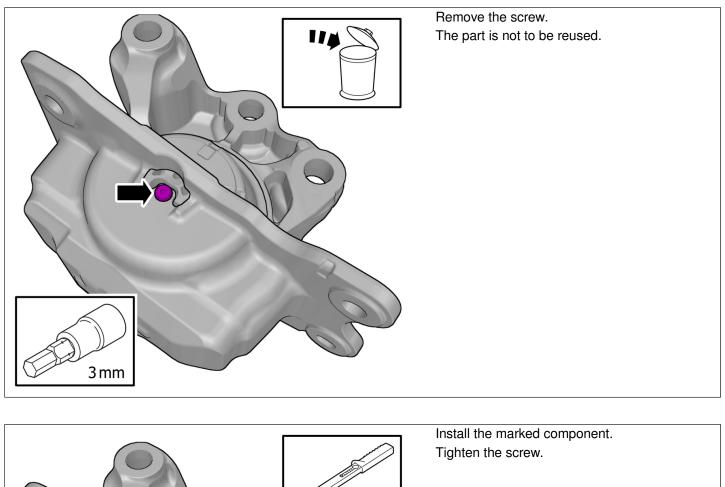
Materials

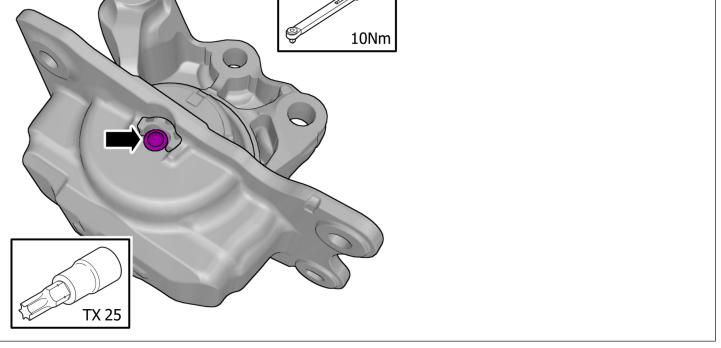
| Materials | Qty. | Part No. | Notes |
|--------------|------|----------|-------|
| Washer | 1.0 | 986509 | |
| Flange screw | 1.0 | 989857 | |

Removal

| | Note! Removal steps in this procedure may contain installation details. |
|-------|---|
| Color | symbols |
| | Note! This colour chart displays (in colour print and electronic version) the importance of the different colours used in the images of the method steps. |
| | Used for focused component, the component with which you will do something. Used as extra colors when you need to show or differentiate additional parts. Used for attachments that are to be removed/installed. May be screws, clips, connectors, etc. Used when the component is not fully removed from the vehicle but only hung to the side. Used for standard tools and special tools. Used as background color for vehicle components. |
| | Remove left-hand engine support insulator, refer to: |
| | Removal, replacement and installation 2 - Engine with mountings and equipment 21 - Engine 218 - engine mounting |

TJ Instruction VCC-514276-1





Installation