



# Technical Journal

TITLE:

**SiriusXM Tuner Replacement Process**

<b>REF NO:</b> TJ 31535.1.3	<b>ISSUING DEPARTMENT:</b> Technical Service	<b>CAR MARKET:</b> United States and Canada	
<b>PARTNER:</b> 3 US 7510 Volvo Car USA		<b>ISSUE DATE:</b> 2018-09-05	<b>STATUS DATE:</b> 2018-09-11
<b>FUNC GROUP:</b> 3900	<b>FUNC DESC:</b> Media, navigation and communication	Page 1 of 3	

“Right first time in Time”

## Attachment

## Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
124							2008-9999		-	0-0
134							2011-9999		-	0-0
135							2008-2010		-	0-0
136							2008-9999		-	0-0
137							2016-9999		-	0-0
138							2015-9999		-	0-0
155							2015-9999		-	0-0
156							2010-9999		-	0-0
157							2016-9999		-	0-0
275							2008-2014		-	0-0
2XX							2016-9999		-	0-0
533							2008-2013		-	0-0
542							2008-2013		-	0-0
544							2008-2011		-	0-0
545							2008-2011		-	0-0
5XX							2019-9999		-	0-0



## CSC Customer Symptom Codes

Code	Description
2P	Satellite radio/Does not work
3L	Technician information/Repair information/Not for warranty use

## VST Operation Number

## DTC Diagnostic Trouble Codes

Rows beginning with \* are modified

Note! If using a printed copy of this Technical Journal, first check for the latest online version.

## Text

### DESCRIPTION:

\*Added model series 2xx and 5xx for SPA and CMA platforms

SPA = Scalable Product Architecture

\*CMA = Compact Modular Architecture

If you need to perform a tuner replacement on any vehicle that is factory equipped with SiriusXM (SXM) satellite radio, please follow the below instructions. Going through this process will ensure your customer continues to receive their satellite radio programming without any interruption of service.

\*NOTE: For SPA and CMA vehicles, the SiriusXM tuner is contained within the Infotainment Head Unit (IHU). For all other vehicles, the tuner is the Remote Digital Audio Receiver (RDAR).

### SERVICE:

Step 1. Call SiriusXM Dealer Support at 1-800-852-9696 and advise the agent that you are doing a replacement on a Volvo factory equipped vehicle. Let the agent know if you are using a replacement radio from your inventory or if you are swapping a radio from another vehicle (not preferred).

Step 2. Provide the agent with the old Radio ID and ask them to transfer the service on this radio to the new Radio ID. Confirm with the agent that the old Radio ID has been deactivated.

Step 3. Confirm which services you are transferring e.g. Audio only or Audio and Traffic/TravelLink\*.

Step 4. Ask the SXM Dealer support agent to send an activation signal to the new radio and confirm the radio is working.

Dealers can also perform a signal refresh if necessary by entering in the Radio ID into the following url:  
[www.siriusxm.com/oemrefresh](http://www.siriusxm.com/oemrefresh)



\*See below for available SXM services based on vehicle type and structure week:

<u>Type</u>	<u>Structure Week</u>	<u>Available Services</u>
P1	All	Radio only
P2	All	Radio only
P3	-201419	Radio only
P3	201420-	Radio; Traffic; Weather
SPA/CMA	All	Radio; TravelLink™ (may require IHU upgrade according to TJ 31569)

**VEHICLE REPORT:**

Not required