



Parts Bulletin

TITLE:

**Service Action S39893: VCM Backup Battery
MY 2017 – 2018 XC90 & 2018 XC60, S90**

GROUP: 39	CAT/NO: S39893	REFERENCE BULLETINS: QB S39893	CAR MARKET: United States and Canada	
COPY TO / CIRCULATIONS (PLEASE INITIAL):			ISSUE DATE: 2018-09-12	STATUS DATE: 2018-09-12
GENERAL MANAGER	PARTS MANAGER	SERVICE MANAGER	SALES MANAGER	
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“Right first time in Time”

Reference Bulletins: QB S39893

Volvo Car USA LLC and Volvo Car Canada LTD (Volvo) on behalf of Volvo Car Corporation, has decided to launch Service Action S39893 on certain model year 2017 - 2018 XC90 and 2018 XC60 and S90 vehicles.

Volvo has identified that the Vehicle Connectivity Module (VCM) backup battery may be depleted while the vehicle is plugged in and charging the high voltage battery. This could result in a “Volvo On Call Service Required” message displayed in the Driver Information Module (DIM). This condition has no effect on the vehicle’s drivability or performance.

The corrective action is to perform a Total Upgrade.

Service Action S39893 affects 1,235 vehicles in the U.S. and 240 in Canada.

RETAILER MUST CONFIRM VEHICLE ELIGIBILITY PRIOR TO BEGINNING THE REPAIR FOR THIS ACTION.

Vehicles in retailer inventory must be upgraded prior to sale.

PLEASE NOTE: Service Action S39893 will be in effect until December 31, 2020 regardless of mileage.

The following part numbers apply:

Part Number	Description	Qty
31483292	Total Upgrade – XC60, XC90	1
31472405	Total Upgrade – S90L	1