

GM CUSTOMER CARE AND AFTERSALES
DCS4904
URGENT - DISTRIBUTE IMMEDIATELY

Date: November 13, 2018

Subject: N182191300 - Customer Satisfaction Program
Unwanted Roof-Rail Air Bag Deployments While Off-Roading
2017–2018 Model Year Vehicles Suspension LIFTED

Models: 2017–2019 Chevrolet Colorado ZR2 equipped with AY0 (Roof Rail
Air Bags)

To: All GM Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and
Service Director, Parts Manager, New or Used Vehicle Sales
Manager, and Warranty Administrator

Effective November 14, 2018 dealers may resume reprogramming of all involved 2017 and 2018 model year vehicles involved in field action # N182191300. New calibrations are now available making it possible to repair all affected vehicles.

The Investigate Vehicle History (IVH) screen will display the status of the vehicles as "Open" effective November 14, 2018.

END OF MESSAGE
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