# **Service Update**

## N182201851 - Reset Park Assist



Release Date: December 2018 Revision: 00

Attention: This service update includes vehicles in dealer inventory and customer vehicles that return to the dealership for any reason. This bulletin will expire at the end of the involved vehicle's New Vehicle Limited Warranty period.

		Model Year			
Make	Model	From	То	RPO	Description
Chevrolet	Silverado 1500 (New Model)	2019	2019		
GMC	Sierra 1500 (New Model)	2019	2019		

Involved vehicles are marked "open" on the Investigate Vehicle History screen in GM Global Warranty Management system. This site should always be checked to confirm vehicle involvement prior to beginning any required inspections and/or repairs.

Condition	In certain vehicles, the park assist may be inoperable and the customer does not have the ability to turn the feature on or off.
Correction	Dealers will reset the park assist feature and then clear all codes.

#### **Parts**

No parts are required for this repair.

### **Warranty Information**

Labor		Labor	Trans.	Net
Operation	Description	Time	Туре	Item
9104257	Perform Park Assist Code Set and Clear Procedure	0.3	ZFAT	N/A

#### **Service Procedure**

- Ensure all tape is removed from the front and rear bumper park assist sensors. Verify nothing is covering or blocking the sensors.
- 2. Turn the ignition on.



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- 3. Press and hold the park assist on/off switch for thirty seconds, this will set a diagnostic trouble code (DTC) indicating that the switch is stuck in the on position.
- 4. Release the switch.
- 5. Utilizing GDS, clear the DTC set in the park assist module.
- 6. Validate that the park assist system is working.

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## **Dealer Responsibility**

Whenever a vehicle subject to this service update enters your vehicle inventory, or is in your facility for service in the future, and the vehicle is still covered under the New Vehicle Limited Warranty, you must take the steps necessary to be sure the service update correction has been made before selling or releasing the vehicle.

All new, used, GM Certified Used, courtesy transportation vehicles, dealer shuttle vehicles, etc. in dealers' possession and subject to this bulletin <u>must</u> be held and inspected/repaired per the service procedure of this bulletin <u>before</u> customers take possession of these vehicles. Involved vehicles must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration, or any other purpose.

All GM Certified Used vehicles currently in the dealers' inventory within the Certified Pre-Owned Inventory System (CPOIS) will be de-certified and must be held and remedied per the service procedure in this bulletin. Upon submitting an accepted/paid warranty transaction in the Global Warranty Management (GWM) system, the vehicle can be re-certified for sale within the CPOIS system, or once again be used in the CTP program.

# GLOBAL SAFETY FIELD INVESTIGATIONS DCS4942 URGENT - DISTRIBUTE IMMEDIATELY

Date: December 21, 2018

Subject: N182201851 - Service Update

Park Assist Reset

Models: 2019 Chevrolet Silverado 1500 (New Model)

2019 GMC Sierra 1500 (New Model)

To: All General Motors Dealers

General Motors is releasing Service Update N182201851 today. The total number of U.S. vehicles involved is approximately 38,779. Please see the attached bulletin for details.

## **Global Warranty Management (GWM)**

The Investigate Vehicle History (IVH) screen in the GWM system will be updated December 22, 2018. A list of involved vehicles in dealer new inventory is attached to this message. Please hold all warranty transactions until IVH has been updated.

END OF MESSAGE GLOBAL SAFETY FIELD INVESTIGATIONS