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November 2018 **Technical Service**

TICKING NOISE FROM ABOVE SUN VISOR

MODEL

MINI Countryman)

Produced up to 1/2018

SITUATION

There is a ticking noise coming from the roof, above one or both of the sun visors.

CAUSE

Interference between two roof panels.

CORRECTION

Reshape one panel to create clearance between the roof panels.

PROCEDURE

	Determine which side of the vehicle the ticking is present on. On the affected side, remove the sun visor, following repair instructions REP 51 16 080 "Removing and installing or replacing sun visor and left or right counter support".	
GRUSB4118-01	3. Familiarize yourself with the proper location to reshape the sheet metal. See the photo to the left. The red arrow indicates the correct panel to reshape. Warning: Do NOT insert the tool through the hole shown to the left. The correct sheet metal panel is the one closest to the headliner.	

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4. Using a suitable tool, such as a thick plastic wedge tool, reshape the sheet metal upwards using a mallet.

5. Retest the vehicle to ensure the noise is no longer present. If no noise is present after repairs, completely reassemble the vehicle.

PARTS INFORMATION

No parts are required to complete this repair.

WARRANTY INFORMATION

Covered under the terms of the MINI New Passenger Car Limited Warranty.

Defect Code: 4131000100	
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Noise is present on one side of the vehicle:

Labor Operation: Labor Allowance:		Description:
51 16 080	Refer to KSD2/AIR	Removing and installing or replacing sun visor and left or right counter support (Main work)
Or:		
51 16 580 Refer to KSD2/AIR		Removing and installing or replacing sun visor and left or right counter support (Plus work)
And:		
41 00 009	1 FRU	Work time to reshape the roof panel

If you are using a Main labor code for another repair, use the Plus code labor operation 51 16 580 instead of 51 16 080.

Or:

Noise is present on both sides of the vehicle:

Labor Operation:	Labor Allowance:	Description:
51 16 100	I RATAR TO K SI 17/AIR	Removing and installing/replacing both sun visors and counter supports (Main work)

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Or:		
51 16 600		Removing and installing/replacing both sun visors and counter supports (Plus work)
And:		
41 00 009	2 FRU	Work time to reshape the roof panel

If you are using a Main labor code for another repair, use the Plus code labor operation 51 16 600 instead of 51 16 100.

Refer to KSD2/AIR for the corresponding flat rate unit (FRU) allowances.

Work time labor operation code 41 00 009 is not considered a Main labor operation. Also, since the "work time" FRU allowance to be claimed is specified, a separate punch time is not required.

However, it still requires an explanation on the repair order and in the claim comments section.

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