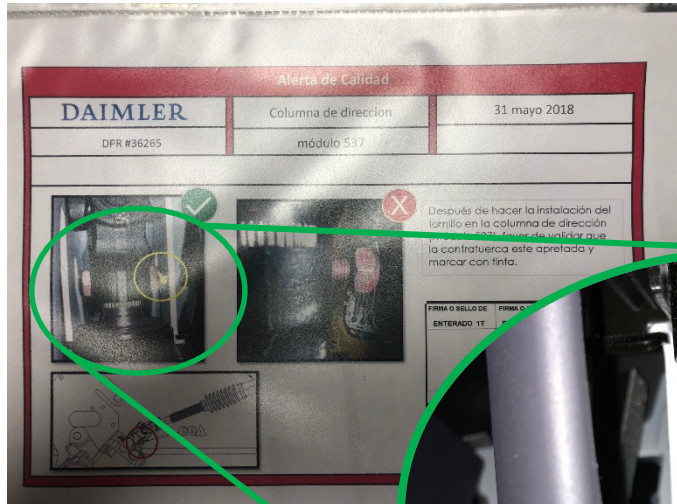


Penske (DPR) Feedback Response – Bolt at the upper steering shaft where it meets the column

Problem Description: <ul style="list-style-type: none">Loose pinch bolts in steering column		First Reported Date:	May, 11 th , 2018
		Customer:	Penske
Possible Causes: <ul style="list-style-type: none">The documented procedure was not followed.Tool in the process with torque out of specification		Claim Rate:	0.1667
		<div><p>Quality Alert</p><p>DAIMLER</p><p>Alerta de Calidad</p><p>Columna de dirección</p><p>31 mayo 2018</p><p>DPR #36265</p><p>módulo 537</p><p>Después de hacer la instalación del tornillo en la columna de dirección, se debe verificar que la contratuera este apretada y marcar con tinta.</p><p>FIRMA O SELLO DE ENTREGADO IT</p></div> <div><p>Quality Alert</p></div>	
Containment Actions: <ul style="list-style-type: none">Quality alert issued in the stationAdd point to inspection checklist on quality gate and put a green markCampaign in offline (30 trucks)			
Root Cause Identified:	Yes		
Corrective Actions: <ul style="list-style-type: none">Standard Work Instruction and Job Element Sheet is being updated to improve installation method.A new tool (DC Tool) is in process to be implemented (June 30th)			
Confirmation Date:	May 30 th , 2018		