

Reference	SSM73879
Models	Range Rover Sport / L494
Title	18MY SVR Carbon Fibre Bonnet damage
Category	Body
Last modified	21-May-2018 00:00:00
Symptom	108000 Ext. Trim/Accessories
Attachments	SSM example.JPG

ContentIssue:

18MY Range Rover Sport SVR vehicles fitted with Carbon Fibre bonnets. Bonnets are being damaged around the bonnet vent periphery by the clipping feature of the bonnet vent, please see the attached picture for guidance.

Cause:

Jaguar Land Rover SVO division are currently investigating this issue.

Action:

A resolution to this concern will be available shortly. Please do not attempt to repair the bonnet or change the bonnet to rectify this concern. Should a customer report the issue, please submit an EPQR referencing this SSM73879, with photos attached.

Thank you in advance for your assistance with this matter.

Technicians - Please rate this SSM and provide comments so that future communications can be improved.

1 = Poor – Basic information provided – The SSM does not help me resolve the customer concern.

3 = Average – Adequate information provided – The SSM partially helps me resolve the customer concern.

5 = Excellent – All required information provided to resolve the customer concern.

X

