

Replacing Fuel Filler or Charging Door Flap

Vehicles Affected

Model	Model Year	Model Type	VIN Range	Vehicle-Specific Equipment
Panamera	2018	971	N/A	N/A

Revision History

Revision	Release Date	Changes
3	November 30, 2018	Cause was changed from 09360 Reimbursement to 55370 Filler flap
2	April 3, 2018	Updated with improved parts information and procedures, replacing ATI Group 5 1702
1	April 6, 2017	Original document

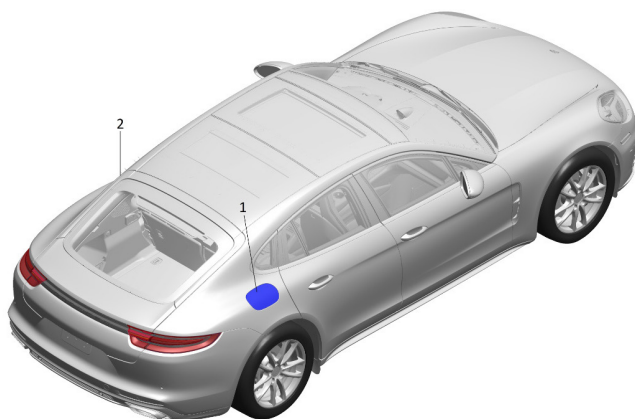
Condition

The fuel filler door flap, or the charging door flap is difficult to open or close.

Technical Background

The tolerance for the flap against the body is too tight.

Installation Position



- 1. Filler Flap
- 2. Charging Door Flap

Service Information

Replace the fuel filler door flap or charging door flap. A revised part is now available at our PDC.

Parts:

971.809.909.BY	Fuel Filler Door Flap	1 ea.
971.809.920 BY	Charging Door Flap	1 ea. (Panamera E-Hybrid Models only)

Required Tools/Materials:

- Primer coat
- Paint in vehicle color
- Clear coat
- Sandpaper
- Cleaner
- Lint-free cloth

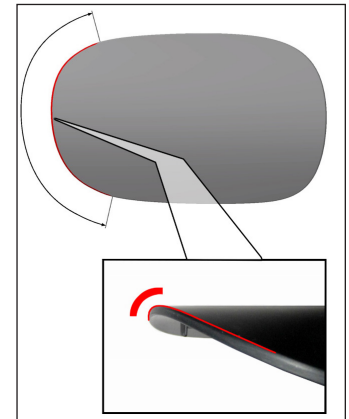
Preparation

Due to the rework of the original parts by the supplier, a visible and perceptible edge may be present on the upper side of the flaps. If this is the case, smooth out the red marked edge with suitable sandpaper.

Painting

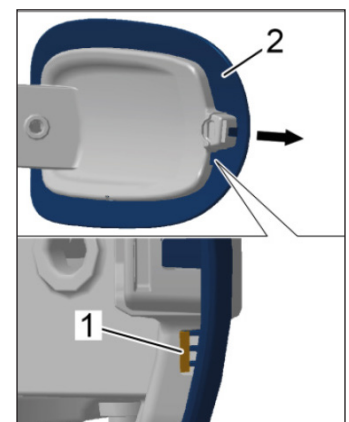
1. Painting filler or charging flap.

Information regarding the painting procedure (preparation, prime coat, base coat finish, & clear coat) see – Paint Manual – Painting procedure of plastic components



Replacing:

1. Replacing fuel filler door flap or charging door flap
 - 1.1 Open the fuel filler door flap or charging door flap
 - 1.2 Release catch -1- using a suitable tool, and pull off the flap -2- in the direction of the arrow
 - 1.3 Gently push the new flap in the opposite direction until it noticeably locks.
2. Check the fuel filler door flap or the charging door flap for ease of operation.



Production Solution

A production solution is forthcoming and this bulletin will be updated when it is available.

Warranty

Scope 1: Replacing the fuel filler door flap

Working time:

Replacing fuel door filler flap and charge port flap: 19TU

Painting fuel door filler flap and charge port flap: 150TU (via sublet)

Scope 2: Replacing the fuel filler door flap and charging door flap

Working time:

Replacing fuel door filler flap and charge port flap: 22TU

Painting fuel door filler flap and charge port flap: 170TU (via sublet)

Please invoice the performed work by submitting a regular warranty claim with the following coding:

	Customer Statement	Technical Evaluation	Cause
Location	55370 Filler flap	55370 Filler flap	55370 Filler flap
Symptom	1621 Does not open	1071 Tolerance error	9735 Repairs in accordance with PAG instructions
Labor Operation(s)	55371900 Filler flap removed and reinstalled		
Repair Code	2 - New part installed		

Please attach a copy of the invoice in PQIS if the flap(s) are painted by a vendor.

Reference text: **"Replacing Fuel filler door flap or charging door flap"**

Search Items

Fuel door, fuel filler, filler flap, fuel flap, fuel filler, charging door, door flap, charging flap

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