

Adaptive Cruise Control Warning Along with ZFAS Faults

Vehicles Affected

Model	Model Year	Model Type	VIN Range	Vehicle-Specific Equipment
Cayenne	2019	9YA	N/A	N/A

Revision History

Revision	Release Date	Changes
0	November 30, 2018	Original document

Customer Concern

The customer experiences a warning in the instrument cluster for Adaptive Cruise Control, Porsche Active Safe, and Head-light System.

Technical Background

The workshop confirms this behavior along with the following fault code and fault sub-code in the ZFAS driver assistance systems.

- **ZFAS Fault code:** C12D5FA - Driver assistance systems control module, Image processing processor not reacting
- **Sub-code:** 036061

This warning and fault code combination is the result of a software bug and incorrect coding.

Service Information

Porsche is aware of this issue and working to produce a bug fix. When the fix becomes available, we will update this bulletin. The warning is temporary and intermittent. It will heal itself after the vehicle wakes from a bus sleep. A key cycle may also help. No advice for permanent corrective action is available at this time. Parts should not be exchanged.

Search Items

Adaptive Cruise Control, ACC, ADC, driver assistance, ZFAS, Porsche Active Safe

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