TEAM TIP

Release Date: November 26, 2018

SLI

Communication #: T-18-11-01

Model Year(s): 2018+

— Confidential and Proprietary —

VERSION: R01 (November 26, 2018)

IMPORTANT
If you are working with a printed copy, please verify you have the most current version of this document.

SUBJECT: RIDE COMMAND UPDATE

PURPOSE

Polaris has introduced new software and map updates for the Ride Command Display. Dealers should encourage Slingshot owners using Ride Command to bring their units in to receive the software update. At this time, dealers should also verify the map version and update as necessary. The software update takes approximately 5 minutes to complete, while updating the map file may take up to 2 hours depending on PC configuration and internet speed. Ensure the staff is aware of and has practiced both update processes, so they can provide a positive customer experience.

NOTICE
If a customer does not wish to bring their unit into the dealership, they can update their software and maps by following instructions at: **https://ridecommand.slingshot.polaris.com**.

AFFECTED MODELS

MODEL YEAR	MODELS
2018+	Accessory Ride Command Kits / SL / SLR / GT

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UPDATE INFORMATION

NEW FEATURES:

Website	Mobile App
• Route Planning • GPX (ride file) import/export • View tracked rides • Track Vehicle Maintenance	• Transfer Planned route to unit (Bluetooth) • Pull vehicles data (Odometer, Oil Life, Fuel, Battery) • Track Rides

KEY INFORMATION

- **New app and Website:** Download the new Ride Command app and visit **https://ridecommand.slingshot.polaris.com**to download the new software on your ride command system. The new software, paired with the new Ride Command mobile phone app will unlock new features.
- **Plan a Ride:** Plan your ride before heading out on the road. Once planned, wirelessly transfer the ride to your unit using the Ride Command app.
- **Mobile Vehicle Data:** Open the Ride Command app to check the fuel level, oil life, tire pressure, and battery charge of your unit.
- USB thumb drives can be ordered through normal service parts channels: **4018249 –DRIVE-USB,SLING,16GB**

NOTICE

Mobile vehicle data is only updated when the unit is running and the phone is connected via Bluetooth to the unit. Data is not real-time when the unit is powered down.

IMPORTANT

As a dealer, you may charge the customer to perform these updates based on your current service rate OR perform the updates as a complimentary service. There is no warranty coverage or dealer reimbursement for these services.

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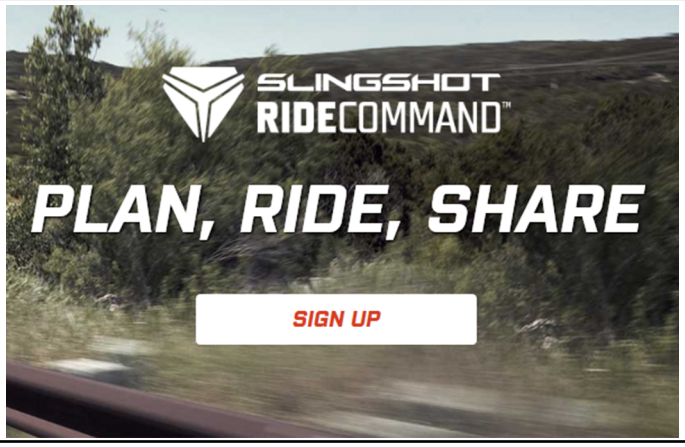
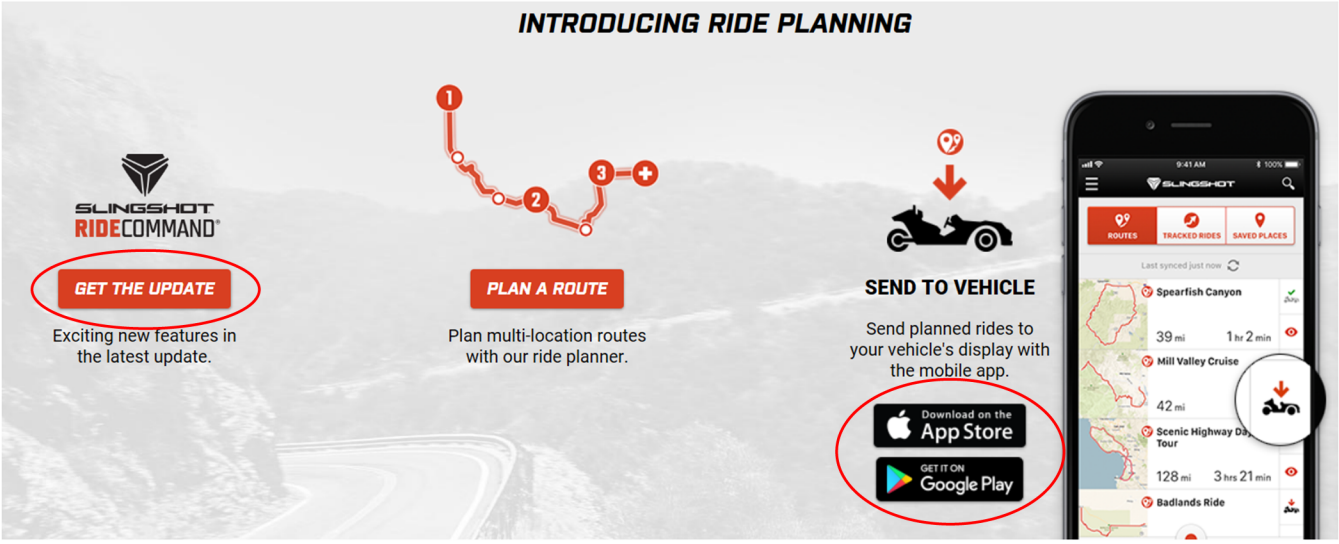
NAVIGATING THE SITE

1. Sign in or sign up to create an account.



2. Scroll down on the page to find the update link as well as a link for the Mobile App.



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3. Follow the on-screen instructions to update the software and maps.

UPDATES

Update Ride Command for these Exciting New Features

1. Build a ride with up to 100 stops using new multi waypoints routes.
2. Search the map faster and see more points of interest.
3. Export and share your route data with other Ride Command units.

GET THE UPDATE

VIEW QUICK START GUIDE

Get Map Updates

Download the Map Update desktop application for Windows and Mac to update your vehicle's map.

A new version of the map update desktop application is available. Please download it below in order to update your on-vehicle maps.

GET THE MAP UPDATE APPLICATION

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